



STATE OF RHODE ISLAND - Department of Administration
Division of Purchases
One Capitol Hill
Providence, RI 02908-5864
Tel. (401) 574-8100
Fax. (401) 574-8387
Website: www.ridop.ri.gov

MPA CONTRACT USER GUIDE

MPA TITLE: Interpreting and Translation Services

MPA #: 54

MPA RENEWAL OPTION(S): Two (2) One-Year Renewal Terms, at sole option of the State

SECTION 1. CONTRACT USE:

Who can use this? This is a Master Price Agreement and, as such, has Statewide Applicability. Political Subdivisions (municipalities, institutions for higher education, municipal/state schools, quasi-public agencies), as authorized by law, may participate in this Agreement. For any projects with a political subdivision, all ordering and billing shall be between the vendor and the political subdivision.

Open Enrollment? Yes

SECTION 2. INSTRUCTIONS FOR USE BY STATE AGENCIES:

Pricing shall be acquired by agencies by developing a scope of work per project and submitting to the qualified vendor list provided on the Contract Board.

A. QUOTES REQUIRED? YES

The state agency shall develop a scope of work/list of items for their specific project and obtain a minimum of three (3) quotes from this MPA's vendor list for a lump sum fixed-fee. At least one (1) of the three (3) quotes must be with an MBE approved vendor (if one is available on the MPA). When obtaining three quotes, if a state agency does not wish to select the vendor offering the lowest quote, the Agency must provide justification to the Division of Purchases before issuing a tentative selection letter.

T E S O L

There is a \$250K threshold for any specific project. Projects expected to exceed this MPA's threshold must be bid, any exceptions will require Purchasing Agent and/or Deputy Purchasing Agent pre-approval.



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SECTION 3. PRICING ATTACHMENTS

**PRICING FOR
GLOBAL LINK
LANGUAGE
SERVICES INC**

PO #3701123



RE: RFP 7602776 Interpreting and Translation Services - MPA-54/CR-34

Global Link Language Services, Inc.

Cost Proposal (Revised on August 15, 2020)

For interpretation:

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish	2 day	\$80.00	\$65.00	\$85.00	\$70.00
Portuguese	2 day	\$80.00	\$65.00	\$85.00	\$70.00
All Other Languages	2 day	\$90.00	\$75.00	\$95.00	\$80.00

For translator:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Spanish	1-3 days	\$0.14	\$0.12	\$0.16	\$0.14
Portuguese	1-3 days	\$0.16	\$0.14	\$0.18	\$0.16
Haitian Creole	1-3 days	\$0.18	\$0.16	\$0.16	\$0.18
All Other Languages	1-3 days	\$0.22	\$0.20	\$0.22	\$0.22

For translator review:

Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified review for emergency (deliverable within 24 hours of request)	Rate per word for uncertified review for emergency (deliverable within 24 hours of request)
Spanish	1-3 days	\$0.07	\$0.06	\$0.08	\$0.07
Portuguese	1-3 days	\$0.08	\$0.07	\$0.09	\$0.08
Language with Unique Fonts	1-3 days	\$0.09	\$0.08	\$0.10	\$0.09
All other Languages	1-3 days	\$0.11	\$0.10	\$0.11	\$0.09

****All Other Languages means-** all available languages including the languages listed in Global Link's partial list of languages in our technical proposal.

The above costs include:

--Global Link Quality Control process

Translation by a native, certified translator, editing, and proofreading

--Project Management (PM)

An experienced project manager with strong native, English communication skills and fluency in Spanish will be assigned to your project. Your project manager will be your single point of contact to the Global Link Team. The PM will provide an efficient manner to process request and receive translations.

--Global Link Accuracy Warranty Practice

It is Global Link's normal practice to provide an accuracy assurance to all our clients. What this means is that any true errors and omissions by our translators will be fixed free of charge. Stylistic changes and/or author alterations is a billable services to the client. Global Link will continue with this practice for the duration of this project.

--Non-Disclosure and Confidentiality

Since Global Link works on highly sensitive, critical content, our language teams will be required to sign confidentiality agreements/NDA to work on you confidential content. Also, confidential information (medical, legal, etc.) will be transmitted using encrypted/password protected emails and secure cloud based delivery services.

By: Cathy Felicia

Name: Anthony FEDERICO

Date: August 15, 2020

**PRICING FOR
MARIA C
FONSECA
PO #3701077**

Maria's Translations - COST PROPOSAL- RE: RFP# 7602776 – Interpreting and Translations Services (MPA-54/CR-34)

B. COST PROPOSAL

Detailed Budget and Budget Narrative

Maria's Translations Cost Proposal for Consecutive Interpretation Services for Years 1-3 of Contract:

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter One (1) Hour Minimum	Rate per hour for uncertified interpreter One (1) Hour Minimum	Rate per hour for certified interpreter for emergency (service within 24 hours of request) One (1) Hour Minimum	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request) One (1) Hour Minimum
African Dialects	48 hours	\$60	\$55	\$60	\$55
Arabic	48 hours	\$60	\$55	\$60	\$55
Armenian	48 hours	\$60	\$55	\$60	\$55
Cambodian	48 hours	\$60	\$55	\$60	\$55
Cape Verdean Creole	24 hours or less	\$50	\$50	\$50	\$50
French	48 hours	\$60	\$55	\$60	\$55
Haitian Creole	48 hours	\$60	\$55	\$60	\$55
Hindi	48 hours	\$60	\$55	\$60	\$55
Mandarin	48 hours	\$60	\$55	\$60	\$55
Russian	48 hours	\$60	\$55	\$60	\$55
Spanish	24 hours or less	\$50	\$50	\$50	\$55
Polish	48 hours	\$60	\$55	\$60	\$55
Portuguese	24 hours or less	\$50	\$50	\$50	\$55
Romanian	48 hours	\$60	\$55	\$60	\$55
Turkish	48 hours	\$60	\$55	\$60	\$55

Maria's Translations will charge each assignment one (1) hour minimum with a ½ hour pay increment.

Maria's Translations - COST PROPOSAL- RE: RFP# 7602776 – Interpreting and Translations Services (MPA-54/CR-34)

Maria's Translations hourly rate of pay varies for the following Interpreting Services:

Simultaneous Interpretation for Year 1-3 of Contract the rate per Hour in any language is \$65.

Simultaneous Interpretation during Evenings, (after 5:00pm) Holidays and Weekends for Year 1-3 of Contract the rate per Hour in any language is \$75.

Simultaneous Interpretation in Bristol, Newport, and Washington counties for Year 1-3 of Contract the rate per Hour in any language is \$75.

Legal Interpretation for Year 1-3 of Contract the rate per Hour in any language is \$65.

Legal Interpretation during Evenings, (after 5:00pm) Holidays and Weekends appointments for Year 1-3 of Contract the rate per Hour in any language is \$75.

Legal Interpretation in Bristol, Newport, and Washington counties for Year 1-3 of Contract the rate per Hour in any language is \$75.

Consecutive Interpretation during Evenings, (after 5:00pm) Holidays and Weekends for Year 1-3 of Contract the rate per hour in any language is \$65.

Consecutive Interpretation in Bristol, Newport, and Washington counties for Year 1-3 of Contract the rate per Hour in any language is \$70.

Over the Phone Interpretation over the phone interpretation for Year 1-3 of Contract the rate of pay in any language is \$1 per minute with a minimum ½ hour per call.

Maria's Translations Cost Proposal for Interpretation Services in any format for Years 4 and on of Contract, a 5% increase on all languages will apply.

Maria's Translations - COST PROPOSAL- RE: RFP# 7602776 – Interpreting and Translations Services (MPA-54/CR-34)

B. Cost Proposal

Detailed Budget and Budget Narrative:

Maria's Translations Cost Proposal for Translation Services for Years 1-3 of Contract:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Portuguese	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word
Spanish	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word
French	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word
Haitian Creole	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word
Polish	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word
Romanian	1 day per page	\$.30 per word	\$.30 per word	\$.40 per word	\$.40 per word

**PRICING FOR
THEBIGWORD
INC
PO #3701080**

Face-to-face Interpretation

Language	Standard notice requested (# business days)	Rate per hour for certified interpreter				Rate per hour for certified interpreter for emergency (service within 24 hours of request) (Consecutive Interpretation)		Rate per hour for interperter for emergency (service within 24 hours of requests) SimultConsecutive Interpretation)
		(Consecutive Interpretation)	(Simultaneous Interpretation)	(Consecutive Interpretation)	(Simultaneous Interpretation)	(Consecutive Interpretation)	(Simultaneous Interpretation)	
Arabic	2-3 business days	\$ 78.00	\$ 80.00	\$ 78.00	\$ 80.00	\$ 88.00	\$ 88.00	
Cape Verdean	2-3 business days	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 104.00	\$ 104.00	
Mandarin	2-3 business days	\$ 77.00	\$ 78.00	\$ 77.00	\$ 78.00	\$ 87.00	\$ 88.00	
Cantonese	2-3 business days	\$ 77.00	\$ 78.00	\$ 77.00	\$ 78.00	\$ 87.00	\$ 88.00	
French	2-3 business days	\$ 69.00	\$ 70.00	\$ 69.00	\$ 70.00	\$ 79.00	\$ 80.00	
German	2-3 business days	\$ 74.00	\$ 75.00	\$ 74.00	\$ 75.00	\$ 84.00	\$ 85.00	
Greek	2-3 business days	\$ 74.00	\$ 75.00	\$ 74.00	\$ 75.00	\$ 84.00	\$ 85.00	
Haitian Creole	2-3 business days	\$ 69.00	\$ 70.00	\$ 69.00	\$ 70.00	\$ 79.00	\$ 80.00	
Hindi	2-3 business days	\$ 71.00	\$ 72.00	\$ 71.00	\$ 72.00	\$ 81.00	\$ 82.00	
Italian	2-3 business days	\$ 69.00	\$ 70.00	\$ 69.00	\$ 70.00	\$ 70.00	\$ 80.00	
Khmer	2-3 business days	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 104.00	\$ 104.00	
Kiche	2-3 business days	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 104.00	\$ 104.00	
Korean	2-3 business days	\$ 70.00	\$ 71.00	\$ 70.00	\$ 71.00	\$ 80.00	\$ 81.00	
Laotian	2-3 business days	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 104.00	\$ 104.00	
Polish	2-3 business days	\$ 74.00	\$ 75.00	\$ 74.00	\$ 75.00	\$ 84.00	\$ 85.00	
Portuguese (Brazil)	2-3 business days	\$ 91.00	\$ 99.00	\$ 91.00	\$ 99.00	\$ 96.00	\$ 104.00	
Russian	2-3 business days	\$ 74.00	\$ 75.00	\$ 74.00	\$ 75.00	\$ 84.00	\$ 85.00	
Spanish	2-3 business days	\$ 60.00	\$ 60.00	\$ 60.00	\$ 60.00	\$ 70.00	\$ 70.00	
Tagalog	2-3 business days	\$ 97.00	\$ 98.00	\$ 97.00	\$ 98.00	\$ 102.00	\$ 103.00	
Vietnamese	2-3 business days	\$ 85.00	\$ 86.00	\$ 85.00	\$ 86.00	\$ 95.00	\$ 96.00	

1 Hour Minimum for all languages

Over-the-Phone Interpretation

Language	Standard notice requested (# business days)	Rate per minute
Arabic	On-demand	\$0.85
Cape Verdean	On-demand	\$0.85
Mandarin	On-demand	\$0.85
Cantonese	On-demand	\$0.85
French	On-demand	\$0.85
German	On-demand	\$0.85
Greek	On-demand	\$0.85
Haitian Creole	On-demand	\$0.85
Hindi	On-demand	\$0.85
Italian	On-demand	\$0.85
Khmer	On-demand	\$0.85
Kiche	On-demand	\$0.85
Korean	On-demand	\$0.85
Laotian	On-demand	\$0.85
Polish	On-demand	\$0.85
Portuguese (Brazil)	On-demand	\$0.85
Russian	On-demand	\$0.85
Spanish	On-demand	\$0.85
Tagalog	On-demand	\$0.85
Vietnamese	On-demand	\$0.85

Translation

Language	Words per day	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified translator for emergency (service within 24 hours of request)	Rate per word for uncertified translator for emergency (service within 24 hours of requests)
Arabic	2,000	\$0.13	\$0.13	\$0.16	\$0.16
Cape Verdean	2,000	\$0.15	\$0.15	\$0.16	\$0.16
Chinese Simplified	2,000	\$0.12	\$0.12	\$0.16	\$0.16
Chinese Traditional	2,000	\$0.15	\$0.15	\$0.16	\$0.16
French	2,000	\$0.16	\$0.16	\$0.16	\$0.16
German	2,000	\$0.18	\$0.18	\$0.16	\$0.16
Greek	2,000	\$0.12	\$0.12	\$0.16	\$0.16
Haitian Creole	2,000	\$0.15	\$0.15	\$0.16	\$0.16
Hindi	2,000	\$0.15	\$0.15	\$0.16	\$0.16
Italian	2,000	\$0.14	\$0.14	\$0.16	\$0.16
Khmer	2,000	\$0.13	\$0.13	\$0.16	\$0.16
Kiche	2,000	\$0.16	\$0.16	\$0.16	\$0.16
Korean	2,000	\$0.14	\$0.14	\$0.16	\$0.16
Laotian	2,000	\$0.14	\$0.14	\$0.16	\$0.16
Polish	2,000	\$0.12	\$0.12	\$0.16	\$0.16
Portuguese (Brazil)	2,000	\$0.12	\$0.12	\$0.16	\$0.16
Russian	2,000	\$0.12	\$0.12	\$0.16	\$0.16
Spanish	2,000	\$0.10	\$0.10	\$0.16	\$0.16
Tagalog	2,000	\$0.14	\$0.14	\$0.16	\$0.16
Vietnamese	2,000	\$0.12	\$0.12	\$0.16	\$0.16

Translation Review

Language	Words per day	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (service within 24 hours of request)	Rate per hour for uncertified translator for emergency (service within 24 hours of requests)
Arabic	10,000	\$44	\$44	\$55	\$55
Cape Verdean	10,000	\$44	\$44	\$55	\$55
Chinese Simplified	10,000	\$44	\$44	\$55	\$55
Chinese Traditional	10,000	\$44	\$44	\$55	\$55
French	10,000	\$44	\$44	\$55	\$55
German	10,000	\$44	\$44	\$55	\$55
Greek	10,000	\$44	\$44	\$55	\$55
Haitian Creole	10,000	\$44	\$44	\$55	\$55
Hindi	10,000	\$44	\$44	\$55	\$55
Italian	10,000	\$44	\$44	\$55	\$55
Khmer	10,000	\$44	\$44	\$55	\$55
Kiche	10,000	\$44	\$44	\$55	\$55
Korean	10,000	\$44	\$44	\$55	\$55
Laotian	10,000	\$44	\$44	\$55	\$55
Polish	10,000	\$44	\$44	\$55	\$55
Portuguese (Brazil)	10,000	\$44	\$44	\$55	\$55
Russian	10,000	\$44	\$44	\$55	\$55
Spanish	10,000	\$44	\$44	\$55	\$55
Tagalog	10,000	\$44	\$44	\$55	\$55
Vietnamese	10,000	\$44	\$44	\$55	\$55

**PRICING FOR
CENTER FOR
SOUTHEAST
ASIANS**

PO #3701083

For Interpretation: In Person

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
American Sign Language	3 Days	\$93 with minimum of 2 hours	\$93 with minimum of 2 hours	\$93 with minimum of 2 hours	\$93 with minimum of 2 hours
Arabic	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Armenian	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Amharic (Ethiopia)	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Cantonese	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Cape Verdean Creole	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
French	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Haitian Creole	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Hmong	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Italian	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Khmer	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Kinyarwanda	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Kuman (Uganda)	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Laotian	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Mandarin	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Portuguese	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Russian	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Spanish	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Swahili	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Tagalog	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Thai	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Tigrinya (Eritrea)	1 Day	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour	\$66 with minimum of 1 hour
Vietnamese	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour
Wolof-Senegal	1 Day	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour	\$63 with minimum of 1 hour

For Interpretation: over the phone

	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
All Languages					
\$25 for calls less than 30 minutes	immediate if necessary	\$25 for calls less than 30 minutes	\$25 for calls less than 30 minutes	\$25 for calls less than 30 minutes	\$25 for calls less than 30 minutes
\$45 for calls that are more than 30 minutes	immediate if necessary	\$45 for calls that are more than 30 minutes	\$45 for calls that are more than 30 minutes	\$45 for calls that are more than 30 minutes	\$45 for calls that are more than 30 minutes

For Interpretation: over the phone conference calls with clients

	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
All Languages					
\$0.85 cents per minute	immediate if necessary	\$0.85 cents per minute	\$0.85 cents per minute	\$0.85 cents per minute	\$0.85 cents per minute

For Interpretation: Video Conferencing (SKYPE, ZOOM, GOOGLE MEETING, etc.)

	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
All Languages					
1 minute to 29 minutes = \$30	1 Day	1 minute to 29 minutes = \$30	1 minute to 29 minutes = \$30	1 minute to 29 minutes = \$30	1 minute to 29 minutes = \$30
30 minutes to 1 hour = \$63	1 Day	30 minutes to 1 hour = \$63	30 minutes to 1 hour = \$63	30 minutes to 1 hour = \$63	30 minutes to 1 hour = \$63

For translator: Document Translations

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (deliverable within 24 hours of request)
Spanish and Portuguese	14 days turnaround	0.30 cents a word (for English count)	0.30 cents a word (for English count)	0.59 cents a word (for English count)	0.59 cents a word (for English count)
All other languages	14 days turnaround	0.40 cents a word (for English count)	0.40 cents a word (for English count)	0.65 cents a word (for English count)	0.65 cents a word (for English count)
For documents longer than 10 pages, more time is required for completion					

For translator: Review/Proof Only

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (deliverable within 24 hours of request)
Spanish and Portuguese	5 to 7 days turnaround	0.20 cents a word (for English count)	0.20 cents a word (for English count)	0.25 cents a word (for English count)	0.25 cents a word (for English count)
All other languages	5 to 7 days turnaround	0.30 cents a word (for English count)	0.30 cents a word (for English count)	0.35 cents a word (for English count)	0.35 cents a word (for English count)
For documents longer than 10 pages, more time is required for completion					

**PRICING FOR
HOLADOCTOR
INC
PO #3701090**

Interpreting and Translation Services (MPA-54/CR-34)

B. Cost Proposal

HolaDoctor has over 21 years' experience in Language Services. We have been providing multicultural communications and language solutions for health care organizations, schools, government agencies, and physicians since 1999. We currently provide translation and interpretation into +200 languages

Please refer to Appendix B for complete list of languages

HolaDoctor has a rate schedule where our Standard and Emergency Services are priced the same for the State of Rhode Island.

For interpretation:

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
All languages	2 business days	\$75.00	\$70.00	\$75.00	\$70.00

- **Available 24 hours a day, 7 days a week.** No additional fees: holidays, weekends, or after-hours.
- Minimum In-person interpreting: 2-hour minimum per assignment, pro-rated by the minute after 2 hours.
- Mileage fee: No minimum applies. However, the maximum mileage for each assignment is 150 miles.
- \$77 cancellation fee applies if appointment is cancelled within 24 hours of appointment time.

Interpreting and Translation Services (MPA-54/CR-34)

For translator:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Spanish – for US	1,000 words or less– 1 business day*	\$28.00 per hour (new word \$0.09, repeat \$0.03)	\$28.00 per hour (new word \$0.09, repeat \$0.03)	\$28.00 per hour (new word \$0.09, repeat \$0.03)	\$28.00 per hour (new word \$0.09, repeat \$0.03)
America Continent Languages	1,000 words or less– 1 business day*	\$32.00 per hour (new word \$0.11, repeat \$0.04)	\$32.00 per hour (new word \$0.11, repeat \$0.04)	\$32.00 per hour (new word \$0.11, repeat \$0.04)	\$32.00 per hour (new word \$0.11, repeat \$0.04)
Western European Languages	1,000 words or less– 1 business day*	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)
Eastern European Languages	1,000 words or less– 1 business day*	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)	\$46.00 per hour (new word \$0.15, repeat \$0.05)
Northern European Languages	1,000 words or less– 1 business day*	\$59.00 per hour (new word \$0.19, repeat \$0.08)	\$59.00 per hour (new word \$0.19, repeat \$0.08)	\$59.00 per hour (new word \$0.19, repeat \$0.08)	\$59.00 per hour (new word \$0.19, repeat \$0.08)
Asia- Pacific Languages	1,000 words or less– 1 business day*	\$54.00 per hour (new word \$0.175, repeat \$0.07)	\$54.00 per hour (new word \$0.175, repeat \$0.07)	\$54.00 per hour (new word \$0.175, repeat \$0.07)	\$54.00 per hour (new word \$0.175, repeat \$0.07)
Middle Eastern Languages	1,000 words or less– 1 business day*	\$49.00 per hour (new word \$0.16, repeat \$0.06)	\$49.00 per hour (new word \$0.16, repeat \$0.06)	\$49.00 per hour (new word \$0.16, repeat \$0.06)	\$49.00 per hour (new word \$0.16, repeat \$0.06)
Indian Languages	1,000 words or less– 1 business day*	\$43.00 per hour (new word \$0.14, repeat \$0.05)	\$43.00 per hour (new word \$0.14, repeat \$0.05)	\$43.00 per hour (new word \$0.14, repeat \$0.05)	\$43.00 per hour (new word \$0.14, repeat \$0.05)

Interpreting and Translation Services (MPA-54/CR-34)

African Languages	1,000 words or less– 1 business day*	\$60.00 per hour (new word \$0.195, repeat \$0.08)	\$60.00 per hour (new word \$0.195, repeat \$0.08)	\$60.00 per hour (new word \$0.195, repeat \$0.08)	\$60.00 per hour (new word \$0.195, repeat \$0.08)
Other languages	1,000 words or less– 1 business day*	\$53.00 per hour (new word \$0.173, repeat \$0.07)	\$53.00 per hour (new word \$0.173, repeat \$0.07)	\$53.00 per hour (new word \$0.173, repeat \$0.07)	\$53.00 per hour (new word \$0.173, repeat \$0.07)

*Please note that the Standard Turnaround Time and costs include our 4-step process: Translation, Editing, Proofreading and QA.

**HolaDoctor only employs teams of professional certified translators

For translator review:**Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)**

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified translator for emergency (deliverable within 24 hours of request)	Rate per word for uncertified translator for emergency (deliverable within 24 hours of request)
All languages with unique fonts	1,500 words or less– 1 business day	\$0.05	\$0.04	\$0.06	\$0.05

Appendix B

List of Languages and Dialects* for Translation

Translation – Languages in America Continent

Dutch, French-Canadian, Portuguese-Brazilian, Spanish-Latin America, English Haitian Creole
Quechua, Navajo Pueblo Quebecois-French Inuktitut Inuinaqtum Mam Ojibwe Cree Haitian
Creole French Dutch-Pensilvannya Caribbean-French

Translation – Western European Languages

Catalan French-EU Greek Portuguese-EU Dutch French-Switzerland Italian Romansch Dutch-
Belgian German Italian Spanish-Spain English-British German-Austria Italian-Switzerland Turkish
Flemish German-Switzerland Maltese Welsh French-Belgian Scottish-Gaelic Irish Azerbaijani
Tatar Basque

Translation - Eastern European Languages

Armenian Czech Lithuanian Russian Albanian (Gheg & Tosk) Estonian Macedonian Serbian
Belarusian Georgian Moldovan Slovak (Slovakian) Bosnian Hungarian Montenegrin Slovenian
(Slovene) Bulgarian Kazakh Polish Ukrainian Croatian/Hrvatski Latvian Romanian

Translation - Northern European Languages

Danish Finnish Icelandic Norwegian Swedish Faroese

Translation - Asia-Pacific Languages

Azeri Falam Karen Tagalog Bahasa Indonesia Filipino/Pilipino Karreni/Kayah Li Tamil Burmese
Hakka Khmer Thai Cambodian Hiligaynon Korean Tibetan Cebuano Hmong Laotian/Lao Uyghur
Chin Ilokano Malay Vietnamese Chinese-Simplified Indonesian Malayalam Chinese-Traditional
Japanese Marshallese Chuukese Javanese Mongolian English-Australian Kachin Samoan
Aramaic Fijian Cantones

Translation - Middle Eastern Languages

Arabic (MSA) Berber Kurdish Turkish Arabic-Algeria Chaldean Kurdish Kermanshahi Turkmen
Arabic-Egypt Dari Kurdish Kurmanji Urdu Arabic-Saudi Arabia Farsi (Persian) Kurdish Sorani
Uzbek Arabic-UAE Hebrew Mirpuri/Pohari/Potohari Yiddish Armenian Kazakh Pashto Mehri
Assyrian Singhalese Hassaniya Tajik Tunisian

Translation - Indian Languages

Assamese Kannada Oriya Sylheti Bengali/Bangla Kashmiri Punjabi Tamil (Sri Lankan & Indian)
Nepali Konkani Sindhi Telugu Gujarati Manipuri Sinhala Urdu Hindi Marathi Sanskrit Bajuni
Baluchi

Translation - African Languages

Afrikaans Fulani Moore/Mossi Swahili/Kiswahili Akan Hausa Ndebele Tigre/Tigrinya Algerian
Ibo/Igbo Nuer Tshiluba Amharic Kinyarwanda Oromo Tsonga Arabic Kirundi/Rundi
Portuguese/Cape Verdean Creole Tswana Bambara/Bamanakan Krio (Sierra Leone) Pulaar Twi
Berber Luganda/Buganda Shona Wolof/Ouoloff Bravanese Malinke Somali Xhosa Cape Verdean
Mandingo Soninke Yoruba Ewe/Evhe Mandinka Sotho Zulu/isiZulu Fante Afar Nigerian Dinka
Sesotho

Translation for Other Languages

Ancient Greek Latin Yiddish Braille

List of Languages and Dialects* for Interpretation

Acholi	Greek	Polish
Afghani	Guak	Portuguese (Brazil)
Afrikaan	Guarani	Portuguese-European
Akan	Gujarati	Pulaar
Akateco	Haitian Creole	Ponapean/Pohnpeian
Albanian	Hakka	Punjabi
Amharic	Hausa	Q'anjob'al
Anuak	Hebrew	Romanian
Arabic	Hindi	Russian
Armenian Ashanti	Hmong	Samoan
Assyrian	Hungarian	Sara
Azeri	Icelandic	Serbian
Bahasa (Malaysia)	Igbo	Shanghainese
Bambara	Llocano	Shona
Basque	Indonesian	Sichuan
Bassa	Italian	Sicilian
Belarusian	Japanese	Sindhi
Bengali	Kannada	Sinhalese
Bosnian	Karen	Slovak
Bulgarian	Karenni	Slovene
Burmese	Kazakh	Somali
Cambodian	Kinyarwanda	Somali Bantu
Cape Verde	Kirundi	Soninke
Creole Catalan	Khmer (Cambodian)}	Soran, (Kurdish}
Cebuano	Korean	Spanish

Chaldean	Krahn	Sudanese (Arabic}
Chamorro	Krio	Swahili
Chin	Kunama	Swedish
Chinese	Kurdis	Tagalog (Filipino)
Cantonese	Lao	Taiwanese
Chinese Mandarin	Latvian	Tamil
Chuukese	Lingala	Telugu
Croatian	Lituanian	Teochew
Czech	Luganda	Thai
Danish	Luo	Tibetan
Dari	Macedonian	Tigrinya
Dinka	Malay	Toisanese
Dioula	Malayalam	Tongan
Dutch	Mam	Trukese
Estonian	Mandinka	Turkish
Ewe	Marathi	Twi
Farsi	Marshallese	Twi
Fijian	May-May	Ukrainian
Finnish	Mende	Urdu
Flemish	Mien	Uzbek
Foochow (Fuzhou)	Mixteco (Alto)	Vietnamese
French	Mixteco (Bajo)	Visayan
French Canadian	Mizteco	Wenzhounese
French Creole	Mongolian	Wolof
Fulani	More	Xhosa
Fulde	Myanmar (Burmese)	Xiemen

Fur	Navajo	Yiddish
Fuzhou	Nepali	Yoruba
Ga	Norwegian	Yu'pik
Garre	Nuer	Zhangye
Georgian	Oromifa	Zulu
German	Pampangan Pangasinan	Zande
Grebe	Pashtu	Zuni

**PRICING FOR
HORTON
INTERPRETING
SERVICES INC
PO #3701091**

Horton Interpreting Services, Inc.
Cost Proposal RFP# 7602776

MPA 5/4/20

The following are fees for Interpreting (oral) services:

A minimum of one hour is required for all interpreting services rendered.

A 24 hour cancellation notice is required to avoid one hour cancellation fee.

5/1/2020 to 4/31/2021	Standard Notice for Request	Rate per hour for certified interpreter- *A" & "B" Languages	Rate per hour for Requests of uncertified interpreter- *A" & "B" Languages	Rate per hour for Requests of certified interpreter within 24 hours or Less- *A" & "B" Languages	Rate per hour for Requests of Uncertified interpreter within 24 hours or Less- *A" & "B" Languages
	3 Business Days	\$63.00/\$66.00	\$58.00/\$61.00	\$65.00/\$67.00	\$60.00/\$62.00
**For requests of 4 or more consecutive hours the following rates will apply:					
	4 Hours or More	\$56.00/\$58.00	\$50.00/\$53.00	\$59.00/\$61.00	\$53.00/\$56.00
5/1/2021 to 4/31/2023	Standard Notice for Request	Rate per hour for certified interpreter- *A" & "B" Languages	Rate per hour for Requests of uncertified interpreter- *A" & "B" Languages	Rate per hour for Requests of certified interpreter within 24 hours or Less- *A" & "B" Languages	Rate per hour for Requests of Uncertified interpreter within 24 hours or Less- *A" & "B" Languages
	3 Business Days	\$64.00/\$67.00	\$59.00/\$62.00	\$66.00/\$68.00	\$61.00/\$63.00
**For requests of 4 or more consecutive hours the following rates will apply:					
	4 Hours or More	\$57.00/\$59.00	\$51.00/\$54.00	\$60.00/\$62.00	\$54.00/\$57.00
5/1/2023 to 4/31/2025	Standard Notice for Request	Rate per hour for certified interpreter- *A" & "B" Languages	Rate per hour for Requests of uncertified interpreter- *A" & "B" Languages	Rate per hour for Requests of certified interpreter within 24 hours or Less- *A" & "B" Languages	Rate per hour for Requests of Uncertified interpreter within 24 hours or Less- *A" & "B" Languages
	4 Hours or More	\$65.00/\$68.00	\$60.00/\$63.00	\$67.00/\$69.00	\$62.00/\$64.00
**For requests of 4 or more consecutive hours the following rates will apply:					
	4 Hours or More	\$58.00/\$60.00	\$52.00/\$55.00	\$61.00/\$63.00	\$55.00/\$58.00
5/1/2026 to 4/31/2028	Standard Notice for Request	Rate per hour for certified interpreter- *A" & "B" Languages	Rate per hour for Requests of uncertified interpreter- *A" & "B" Languages	Rate per hour for Requests of certified interpreter within 24 hours or Less- *A" & "B" Languages	Rate per hour for Requests of Uncertified interpreter within 24 hours or Less- *A" & "B" Languages
	3 Business Days	\$66.00/\$69.00	\$61.00/\$64.00	\$68.00/\$70.00	\$63.00/\$65.00
**For requests of 4 or more consecutive hours the following rates will apply:					
	4 Hours or More	\$59.00/\$61.00	\$53.00/\$56.00	\$62.00/\$64.00	\$56.00/\$59.00

*A" Languages: Spanish & Portuguese "B" Languages: All other language

The following are fees for Translation (written) services:

5/1/2020 to 4/31/2021	Standard Notice for Request	Rate per word for certified translator- *A" & "B" Languages	Rate per word for Requests of certified translator within 24 hours or Less- *A" & "B" Languages	Rush fees will apply for same day turnaround/delivery time or depending on the size of the project if delivery required in a short turnaround
A quote will be provided for approval before the work begins	3-4 Business Days depending of the size of the document	\$0.34/\$0.38	\$0.36/\$0.40	20% fee added
5/1/2021 to 4/31/2023	Standard Notice for Request	Rate per word for certified translator- *A" & "B" Languages	Rate per word for Requests of certified translator within 24 hours or Less- *A" & "B" Languages	Rush fees will apply for same day turnaround/delivery time or depending on the size of the project if delivery required in a short turnaround
A quote will be provided for approval before the work begins	3-4 Business Days depending of the size of the document	\$0.36/\$0.40	\$0.40/\$0.44	20% fee added
5/1/2023 to 4/31/2025	Standard Notice for Request	Rate per word for certified translator- *A" & "B" Languages	Rate per word for Requests of certified translator within 24 hours or Less- *A" & "B" Languages	Rush fees will apply for same day turnaround/delivery time or depending on the size of the project if delivery required in a short turnaround
A quote will be provided for approval before the work begins	3-4 Business Days depending of the size of the document	\$0.37/\$0.41	\$0.41/\$0.45	20% fee added
5/1/2025 to 4/31/2028	Standard Notice for Request	Rate per word for certified translator- *A" & "B" Languages	Rate per word for Requests of certified translator within 24 hours or Less- *A" & "B" Languages	Rush fees will apply for same day turnaround/delivery time or depending on the size of the project if delivery required in a short turnaround
A quote will be provided for approval before the work begins	3-4 Business Days depending of the size of the document	\$0.38/\$0.42	\$0.42/\$0.46	20% fee added
Turnaround Times per Document Size				
Standard turnaround time per document size	500 to 2000 = 3-4 business day	2001 to 5000 = 5- 7 business days	Greater than 5000 will be determined Upon receipt	or short turnarounds for the size of the document will incur on a 20%
Minimum Fee for projects up to 500 words				
5/1/2020 to 4/31/2028	Minimum \$150.00 for "A" Languages 20% rush fee will apply for same day requests		Minimum \$175.00 for "B" Languages. 20% rush fee will apply for same day requests	

Horton Interpreting Services, Inc.
Juana I. Horton
CEO

Date: 4/29/2020
Signature: Juana I. Horton

**PRICING FOR
SHAMSO H
AHMED
PO #3701095**



**Interpreting and Translation Services (MPA-54/CR-34)
COST PROPOSAL**

ASL	Dutch	Khmer (Cambodian)	Swahili
Albanian	French	Mandarin	Thai
Arabic	German	Nepali	Urdu
Bosnian	Greek	Polish	Vietnamese
Bengali	Haitian Creole	Portuguese	
Burmese	Hindi	Russian	
Cantonese	Italian	Spanish	
Cape Verdean	Japanese	Somali	

For interpretation:

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified Interpreter (2-Hour Minimum)	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
American Sign Language (ASL)	48 hours	\$120	N/A	\$125	N/A
Albanian	48 hours	\$75	\$70	\$80	\$75
Arabic	48 hours	\$75	\$70	\$80	\$75
Bengali	48 hours	\$75	\$70	\$80	\$75
Bosnian	48 hours	\$75	\$70	\$80	\$75
Burmese	48 hours	\$75	\$70	\$80	\$75
Cantonese	48 hours	\$75	\$70	\$80	\$75
Cape Verdean	48 hours	\$75	\$70	\$80	\$75
Dutch	48 hours	\$75	\$70	\$80	\$75
French	48 hours	\$75	\$70	\$80	\$75
German	48 hours	\$75	\$70	\$80	\$75
Greek	48 hours	\$75	\$70	\$80	\$75

Haitian Creole	48 hours	\$75	\$70	\$80	\$75
Hindi	48 hours	\$75	\$70	\$80	\$75
Italian	48 hours	\$75	\$70	\$80	\$75
Japanese	48 hours	\$75	\$70	\$80	\$75
Khmer (Cambodian)	48 hours	\$75	\$70	\$80	\$75
Mandarin	48 hours	\$75	\$70	\$80	\$75
Nepali	48 hours	\$75	\$70	\$80	\$75
Polish	48 hours	\$75	\$70	\$80	\$75
Portuguese	48 hours	\$75	\$70	\$80	\$75
Russian	48 hours	\$75	\$70	\$80	\$75
Somali	48 hours	\$75	\$70	\$80	\$75
Spanish	48 hours	\$75	\$70	\$80	\$75
Swahili	48 hours	\$75	\$70	\$80	\$75
Thai	48 hours	\$75	\$70	\$80	\$75
Urdu	48 hours	\$75	\$70	\$80	\$75
Vietnamese	48 hours	\$75	\$70	\$80	\$75

For translation:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified translator for emergency (deliverable within 24 hours of request)	Rate per word for uncertified translator for emergency (deliverable within 24 hours of request)
Albanian	72 hours	.33 cents	.30 cents	.35 cents	.33 cents
Arabic	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Bengali	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Bosnian	72 hours	.33 cents	.30 cents	.35 cents	.33 cents
Burmese	72 hours	.34 cents	.33 cents	.35 cents	.32 cents
Cantonese	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Cape Verdean	72 hours	.31 cents	.29 cents	.32 cents	.30 cents

Dutch	72 hours	.34 cents	.33 cents	.35 cents	.32 cents
French	72 hours	.34 cents	.33 cents	.35 cents	.32 cents
German	72 hours	.34 cents	.33 cents	.35 cents	.32 cents
Greek	72 hours	.35 cents	.33 cents	.36 cents	.34 cents
Haitian Creole	72 hours	.31 cents	.29 cents	.32 cents	.30 cents
Hindi	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Italian	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Japanese	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Khmer (Cambodian)	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Mandarin	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Nepali	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Polish	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Portuguese	72 hours	.31 cents	.29 cents	.32 cents	.30 cents
Russian	72 hours	.32 cents	.30 cents	.33 cents	.31 cents
Somali	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Spanish	72 hours	.30 cents	.28 cents	.31 cents	.29 cents
Swahili	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Thai	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Urdu	72 hours	.36 cents	.34 cents	.37 cents	.35 cents
Vietnamese	72 hours	.36 cents	.34 cents	.37 cents	.35 cents

**For translator review:
Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)**

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified review for emergency (deliverable within 24 hours of request)	Rate per word for uncertified review for emergency (deliverable within 24 hours of request)
Albanian	72 hours	.9 cents	.8 cents	.11 cents	.10 cents
Arabic	72 hours	.8 cents	.7 cents	.10 cents	.9 cents

Bengali	72 hours	.10 cents	.9 cents	.11 cents	.10 cents
Bosnian	72 hours	.10 cents	.9 cents	.11 cents	.10 cents
Burmese	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Cantonese	72 hours	.9 cents	.8 cents	.11 cents	.10 cents
Cape Verdean	72 hours	.8 cents	.7 cents	.10 cents	.9 cents
Dutch	72 hours	.13 cents	.12 cents	.15 cents	.14 cents
French	72 hours	.10 cents	.9 cents	.11 cents	.10 cents
German	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Greek	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Haitian Creole	72 hours	.8 cents	.7 cents	.10 cents	.9 cents
Hindi	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Italian	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Japanese	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Khmer (Cambodian)	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Mandarin	72 hours	.9 cents	.8 cents	.11 cents	.10 cents
Nepali	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Polish	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Portuguese	72 hours	.8 cents	.7 cents	.10 cents	.9 cents
Russian	72 hours	.9 cents	.8 cents	.11 cents	.10 cents
Spanish	72 hours	.8 cents	.7 cents	.10 cents	.9 cents
Somali	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Swahili	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Thai	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Urdu	72 hours	.12 cents	.11 cents	.13 cents	.12 cents
Vietnamese	72 hours	.12 cents	.11 cents	.13 cents	.12 cents

By submitting this Cost Proposal, I, Shamsu Ahmed, President of the International Translation Company, attest that the International Translation Company agrees to provide interpretation and translation services at the prices stated above.



Shamsu Ahmed, President

3/11/20

Date

**PRICING FOR
UNITED
LANGUAGE
GROUP
PO #3701107**

B. Cost Proposal



Detailed Budget and Budget Narrative:

Provide a cost proposal to include the following:

Mladen V. Cvijanovic

For interpretation: **On-Site Interpretation Services (OSI)**

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish	2	\$100.00	\$67.00	\$130.00	\$87.00
AOL ¹	2	\$117.00	\$83.00	\$150.00	\$108.00

For interpretation: **Over-The-Phone Interpretation Services (OPI)**

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per minute for certified interpreter	Rate per minute for uncertified interpreter	Rate per minute for certified interpreter for emergency (service within 24 hours of request)	Rate per minute for uncertified interpreter for emergency (service within 24 hours of request)
Spanish	N/A or \$35.00 ²	\$0.59	\$0.59	\$0.59	\$0.59
AOL ¹	N/A or \$50.00 ²	\$0.69	\$0.69	\$0.69	\$0.69

For translator:

Language (List by dialect if applicable) for Translation	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Spanish Latin America	2000 words per day	\$35.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Portuguese Brazil	2000 words per day	\$40.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
French Creole	2000 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request

¹ AOL – All Other Languages

² OPI services are provided on-demand, does not require pre-scheduling. We can offer pre-scheduling request protocol on DOH request. Pre scheduled OPI appointments, cancelled within less than 24 hours of the start time of the appointment are subject to cancellation fee (\$35 for Spanish, \$50 for AOL), there is no charge for appointments cancelled outside of 24 hours from the start time of the appointment.

Language (List by dialect if applicable) for Translation	Standard turnaround time(# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Haitian	2000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
French Euro	2000 words per day	\$65.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Simplified Chinese	1800 words per day	\$40.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Traditional Chinese	1800 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Swahili	2000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Hausa	2000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Igbo	2000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Zulu	2000 words per day	\$70.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Shona	2000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Arabic - Saudi Arabia	2000 words per day	\$65.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Thai	1800 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Lao	1800 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Khmer	1800 words per day	\$70.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Vietnamese	1800 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Malay	1800 words per day	\$55.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request

Language (List by dialect if applicable) for Translation	Standard turnaround time(# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified translator for emergency (deliverable within 24 hours of request)
Tagalog	1800 words per day	\$55.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request

For translator review:

Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)

Language (List by dialect if applicable) For Translator Review in formatted files	Standard turnaround time(# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified review for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified review for emergency (deliverable within 24 hours of request)
Spanish Latin America	10000 words per day	\$35.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Portuguese Brazil	10000 words per day	\$40.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
French Creole	10000 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Haitian	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
French Euro	10000 words per day	\$65.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Simplified Chinese	10000 words per day	\$40.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Traditional Chinese	10000 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Swahili	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Hausa	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Igbo	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request

Language (List by dialect if applicable) For Translator Review in formatted files	Standard turnaround time(# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified review for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified review for emergency (deliverable within 24 hours of request)
Zulu	10000 words per day	\$70.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Shona	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Arabic - Saudi Arabia	10000 words per day	\$65.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Thai	10000 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Lao	10000 words per day	\$75.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Khmer	10000 words per day	\$70.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Vietnamese	10000 words per day	\$50.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Malay	10000 words per day	\$55.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request
Tagalog	10000 words per day	\$55.00	Certification free of charge upon request	We can add more resources for faster turnaround	Certification free of charge upon request

Bid Surety Bond requirements – ULG would like to ask to be exempted from this requirement, due to the nature of our services. ULG will pursue with the bonding process, on DOH demand.

**PRICING FOR
DORCAS
INTERNATIONAL
INSTITUTE OF
RHODE ISLAND
INC
PO #3701124**

Re: Solicitation # 7602776

Cost Proposal

On-Site Interpretation Services (OSI):

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified but qualified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified but qualified interpreter for emergency (service within 24 hours of request)
Please see Appendix A	Three (3) business days for all languages	All languages: Legal: \$85.00/hr. Minimum: 2 hours Non-legal: \$70.00 Minimum: 1 hour	All languages: Legal: \$75.00/hr. Minimum: 2 hours Non-legal: \$60.00/hr. Minimum: 1 hour	All languages: Legal: \$85.00/hr. Minimum: 2 hours Non-legal: \$70.00/hr. Minimum: 1 hour	All languages: Legal: \$75.00/hr. Minimum: 2 hours Non-legal: \$60.00/hr. Minimum: 1 hour
Group Meeting/ Conference Interpretation	Three (3) business days for all languages	\$85.00 per hour Minimum: 2 hours	\$85.00 per hour Minimum: 2 hours	\$85.00 per hour Minimum: 2 hours	\$85.00 per hour Minimum: 2 hours
A commitment of a minimum of 60 hours at any one location per calendar month	Three (3) business days for all languages	All languages: Legal: \$70.00/hr. Non-legal: \$55.00	All languages: Legal: \$60.00/hr. Non-legal: \$45.00	n/a	n/a
Travel Reimbursement	\$45.00 per hour for all languages and for all appointments farther than 15 miles from Pinpoint office in Providence				
Appointment Cancellation	There will be no charge for appointments cancelled more than 24 hours prior to the appointment. The minimum will be charged according to the rate schedule for appointments cancelled less than 24 hours prior to the appointment. If appointment was a scheduled appointment for over 1 hour, then after the first				

	hour, the client will be charged an increment of half an hour (1/2) for each hour cancelled.
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Over-the-Phone Interpretation Services (OPI):

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per minute for certified interpreter	Rate per minute for uncertified but qualified interpreter	Rate per minute for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified but qualified interpreter for emergency (service within 24 hours of request)
Please see Appendix B	None	\$1.75 for all languages	\$1.75 for all languages	\$1.75 for all languages	\$1.75 for all languages

Video-Remote Interpretation Services (VRI):

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per minute for certified interpreter	Rate per minute for uncertified but qualified interpreter	Rate per minute for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified but qualified interpreter for emergency (service within 24 hours of request)
Please see Appendix C	None	\$2.00 for all oral languages	\$2.00 for all oral languages	\$2.00 for all oral languages	\$2.00 for all oral languages
ASL	None	\$2.50	n/a	\$2.50	n/a

Translation Services:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified translator for emergency (service within 24 hours of request)	Rate per word for uncertified translator for emergency (service within 24 hours of request)
Please see Appendix B	For all languages: 1-500 words:	\$0.25 per word for Spanish, Portuguese, French, Italian	n/a	\$0.25 per word for Spanish, Portuguese, French, Italian	n/a

	1-2 business day	Minimum charge: \$60.00		Minimum charge: \$60.00	
	501-1000 words:	For all other languages: \$0.38 per word		For all other languages: \$0.38 per word	
	3-4 business days	Minimum charge: \$70.00		Minimum charge: \$70.00	
	1001+ words: 7 days or more	All projects over 2000 English words will receive a volume discount of between \$0.02-\$0.05 per word.		Rush fee: 25% of total cost	
Cancellation	Once the translation project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.				

Audio/Video Transcription Services:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified transcriber	Rate per word for uncertified translator	Rate per word for certified translator for emergency (service within 24 hours of request)	Rate per word for uncertified translator for emergency (service within 24 hours of request)
Please see Appendix B	For all languages:	\$50.00 per hour	n/a	\$50.00 per hour Rush fee: 25% of total cost	n/a
Cancellation	Once the transcription project is approved and started, the client will be charged for the worked that was completed and/or the time that the transcribing team spent on the project.				

Translation Review Services:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified translator	Rate per word for uncertified translator	Rate per word for certified review for emergency (deliverable within 24 hours of request)	Rate per word for uncertified review for emergency (deliverable within 24 hours of request)
Please see Appendix B	For all languages: 1-500 words: 1-2 business day 501-1000 words: 3-4 business days 1001+ words: 7 days or more	\$0.15 per word for Spanish, Portuguese, French, Italian Minimum charge: \$45.00 For all other languages: \$0.20 per word Minimum charge: \$50.00	n/a	\$0.15 per word for Spanish, Portuguese, French, Italian Minimum charge: \$45.00 For all other languages: \$0.20 per word Minimum charge: \$50.00 Rush fee: 25% of total cost	n/a
Cancellation	Once the editing project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.				

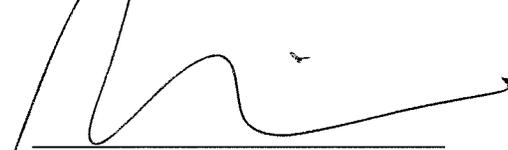
Translation Layout and Desktop Publishing (DTP):

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified translator for emergency (service within 24 hours of request)	Rate per hour for uncertified translator for emergency (service within 24 hours of request)
Please see Appendix B	For all languages: 1-10 pages:	\$55.00 per hour for Spanish,	n/a	\$55.00 per hour for Spanish, Portuguese, French, Italian	n/a

	1-2 business days	Portuguese, French, Italian		Minimum charge: \$55.00	
	10-20 pages:	Minimum charge: \$55.00		For all other languages:	
	3-4 business days	For all other languages: \$65.00 per hour		\$65.00 per hour	
	20+ pages: 5+ days	Minimum charge: \$65.00		Minimum charge: \$65.00	
				Rush fee: 25% of total cost	
Cancellation	Once the DTP project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.				

CERTIFICATION:

I hereby certify as Director of Pinpoint Translation Services, I am not a state employee and that the above rates are correct.



Mike D. Chea

April 26, 2020

Re: Solicitation # 7602776

APPENDIX A – OSI LANGUAGES

Albanian	Thai	
Amharic	Tigrinya	
Arabic	Turkish	
Burmese	Twi	
Cambodian	Ukrainian	
Cape Verdean	Urdu	
Chinese	Vietnamese	
Mandarin	Wolof	
Cantonese	Yoruba	
Farsi		
French		
Gujarati		
Haitian Creole		
Hindi		
Hmong		
Hungarian		
Italian		
Japanese		
Kinyarwanda		
Kirundi		
Korean		
Kranh		
Kurdish		
Laotian		
Mandingo		
Nepali		
Polish		
Portuguese		
Punjabi		
Russian		
Somali		
Spanish		
Swahili		
Tagalog		

Re: Solicitation # 7602776

APPENDIX B – OPI & TRANSLATION LANGUAGES

Acholi	Czech	Hmong
Afghani	Danish	Hokkien
Afrikaans	Dari	Hungarian
Akan	Dinka	Icelandic
Akateco	Dioula	Ilocano
Albanian	Dutch	Ilonggo
American Sign Language	Edo	Indonesian
Amharic	Estonian	Japanese
Anuak	Ewe	Jarai
Arabic	Farsi	Jiangsu
Armenian	Finnish	Kannada
Ashanti	Flemish	Karen (Pwo)
Assyrian	Foochow	Karenni (Kayah)
Azeri	Flemish	Kazakh
Bahasa (Malaysian)	Foochow/Fuzhou (Chinese)	Kikongo
Bambara	French	Kikuyu
Bashkir	Fu Ide	Kinyamulenge
Basque	Haitian Creole	Kinyarwanda
Bassa	Fukienese	Kirundi
Belarusian	Fulani	Kituba
Bengali	Fuzhou	Kizigua (Kizigula)
Bosnian	Ga	Korean
Bulgarian	Garre	Kosraean
Burmese	Georgian	Krahn
Cambodian (Khmer)	German	Krio
Cantonese (Chinese)	Guarani	Kunama
Cape Verde Creole	Gujarati	Kurdish
Catalan	Greek	Kyrgyz
Carolinian	Hainanese	Lao
Cebuano	Hakka (Chinese)	Latvian
Chaldean	Harar	Laulu
Chamorro	Hassaniya	Lingala
Chao-Chow	Igbo	Lithusnian
Chin	Italian	Loma
Chuukese	Navaji	Luganda
Cotocoli (Tern)	Hausa	Luo
Croatian	Hebrew	Maay-Maay

Re: Solicitation # 7602776

Macedonian	Sinhalese	
Malay	Slovak	
Malayalam	Slovene	
Mam	Somali	
Mandarin (Chinese)	Soninke	
Mandinka	Sorani (Kurdish)	
Mara	Sousou	
Marathi	Spanish	
Marshallese	Swahili	
Matu	Swedish	
Mbay	Tagalog (Filipino)	
Mende	Tajik	
Mien	Tamil	
Mina	Telugu	
Mixteco	Teochew	
Mongolian	Thai	
Monenegrin	Tigrinya	
Mushunguli	Toisanese	
Navaji	Tongan	
Nepali	Tosk	
Norwegian	Truckese/	
Nuer	Chuukese	
Oromifa	Turkish	
Pashto	Twi	
Patois (Jamaican)	Ukrainian	
Pidgin	Urdu	
Polish	Uzbek	
Ponapean/Pohnpeian	Vietnamese	
Portuguese	Wolof	
Patois (Jamaican)	Xhosa	
Pidgin	Yiddish	
Punjabi	Yoruba	
Pulaar	Yu p'ik	
Q'anjob'al	Zulu	
Quiche (K'iche)		
Rohingya		
Romanian		
Russian		
Senthang		
Serbian		
Shanghainese		
Shona		
Sichuan		

Re: Solicitation # 7602776

APPENDIX C – VRI LANGUAGES

Available 24/7	Available 8 am – 8 pm	Availability is not always guaranteed. Pre-schedule is required
American Sign Language	Arabic	K'iche' (Quicke')
Spanish	Bulgarian	Kikongo
	Burmese	Kikuyu
	Cape Verde Creole	Kituba
	Chinese	Krio
	Cantonese	Kyrgyz
	Farsi	Loma
	French	Luo
	Gujarati	Mam
	Haitian Creole	Mende
	Hmong	Acholi
	Hungarian	Afrikaans
	Italian	AKateco
	Kinyarwanda	Anuak
	Kirundi	Azeri
	Korean	Bambara
	Nepali	Basque
	Pashto	Bassa
	Polish	Cambodian (Khmer)
	Portuguese	Catalan
		Chamorro
		Cotocoli (Tern)
		Dinka
		Dioula
		Fulde
		Garre
		Guarani
		Hassaniya
		Icelandic
		Igbo
		Ponapean/Pohnpeian
		Sousou
		Tajik
		Tibetan

		Xhosa Yiddish Yup'ik Zulu
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Re: Solicitation # 7602776

**PRICING FOR
DANIEL
SHAMEBO
SABORE
PO #3753421**

B. Rate Sheet

Detailed Budget and Budget Narrative:

For interpretation (Onsite):

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish and Portuguese	Over 5 days,	\$85.00	\$75.00	\$105.00	\$95.00
Other languages	Over 7 days.	\$105.00	\$95.00	\$125.00	\$115.00

Minimum fee: for 2 hours and mileage.

For interpretation (telephonic or video remote):

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish and Portuguese	2 days	\$60.00	\$60.00	\$60.00	\$60.00
Other languages	3-7 days.	\$75.00	\$75.00	\$75.00	\$75.00

Minimum fee: 1 hour.

For translator:

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per [word] for certified translator	Rate per [word] for uncertified translator	Rate per [word] for certified translator for emergency (deliverable within 24 hours of request)	Rate per [word] for uncertified translator for emergency (deliverable within 24 hours of request)
Arabic	3-7	\$0.12	\$0.12	\$0.15	\$0.15
Cambodian (Khmer)	3-7	\$0.12	\$0.12	\$0.15	\$0.15
Cape Verdean Creole	3-7	\$0.14	\$0.14	\$0.15	\$0.15
Chinese	3-7	\$0.12	\$0.12	\$0.14	\$0.14
French	3-7	\$0.16	\$0.15	\$0.16	\$0.15
Hmong	3-7	\$0.24	\$0.22	\$0.24	\$0.22
Kinyarwanda	3-7	\$0.24	\$0.22	\$0.24	\$0.22
Laotian	3-7	\$0.13	\$0.13	\$0.15	\$0.15
Portuguese (European)	3-7	\$0.13	\$0.13	\$0.15	\$0.15
Spanish	3-7	\$0.10	\$0.10	\$0.15	\$0.15
Swahili	3-7	\$0.24	\$0.22	\$0.24	\$0.22
Haitian Creole	3-7	\$0.14	\$0.14	\$0.15	\$0.15
Other languages	3-7	\$0.16-0.35	\$0.14-0.35	\$0.18-0.40	\$0.14-0.35

Minimum fee: \$50.00 for Spanish; \$65.00 for Portuguese; and \$75.00 for other languages.

Minimum fee for emergency services: \$60.00 for Spanish; \$75.00 for Portuguese; and \$85.00 for other languages.

For translator review:

Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified review for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified review for emergency (deliverable within 24 hours of request)

For translator review:

Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)

Language (List by dialect if applicable)	Standard turnaround	Rate per [word] for	Rate per [word] for	Rate per [word] for certified translator	Rate per [word] for uncertified

applicable)	time (# business days)	certified translator	uncertified translator	for emergency (deliverable within 24 hours of request)	translator for emergency (deliverable within 24 hours of
Spanish	5	\$0.06	\$0.05	\$0.06	\$0.05
Portuguese	5	\$0.07	\$0.06	\$0.07	\$0.06
Other languages	5	\$0.10	\$0.09	\$0.10	\$0.09

Desktop Publishing (Layout): \$25.00/page for Spanish, \$30.00/page for other languages.

Minimum fee: \$50.00 for Spanish; \$65.00 for Portuguese; and \$75.00 for other languages.

Minimum fee for emergency services: \$60.00 for Spanish; \$75.00 for Portuguese; and \$85.00 for others.

**PRICING FOR
RICHMOND
TRANSLATOR LLC
PO #3754403**

Syncroz Language Solutions

FEE SCHEDULE: State of Rhode Island



Service						
Phone	Terms	Rate	Unit	Minimum	Increment	Cancellation Period
	On Demand	\$.85	Minute	1	1	N/A
	No subscription fees, No monthly minimums, available in 280+ languages! Cost is the same for phone call, portal or app call.					
Video	Terms	Rate	Unit	Minimum	Increment	Cancellation Period
	OnDemand	\$1.35	Minute	1	1	N/A
	Scheduled	\$1.35	Minute	60	15	24 Hours
	OnDemand ASL	\$2.15	Minute	1	1	N/A
	Scheduled ASL	\$2.15	Minute	60	60	24 Hours
No subscription fees, No monthly minimums, available in 280+ languages! Our video portal is designed to work on our custom-built video platform when the LEP or ASL recipient is in the same place as your employee (in-person). If you need to schedule calls using a 3 rd party video conferencing platform (i.e. Zoom, WebEx, Teams, Google Meets, etc.) your call will be considered a scheduled call.						
Onsite	Terms	Rate	Unit	Minimum	Increment	Cancellation Period
	Spanish	\$75.00	Hour	2 hours	30 mins.	24 Hours
	Other spoken Languages	\$85.00	Hour	2 hours	30 mins.	24 Hours
	Sign Language (ASL)	\$100.00	Hour	2 hours	1 hour	24 Hours
	Mileage for Onsite Requests	\$.575	Mile	Starts at 25 miles roundtrip	1	N/A
Requests of more than 2 hours will be billed the full length of request duration to guarantee interpreter availability for full duration of assignment.						
Document Translation	Terms	Rate	Unit	Minimum	Increment	Turn Around Time
	Spanish	\$.15	Word	\$100.00 project minimum	Per Word	48-72 hours for 2 pages or less, can be quicker when needed. Longer documents will be quoted a specific turn-around time
	All Other Languages	\$.30	Word	\$150.00 project minimum	Per Word	72 hours for 2 pages or less, can be quicker when needed. Longer documents will be quoted a specific turn-around time
* All projects will receive a quote that the client will have the opportunity to accept before proceeding.						

Languages Supported by On-Demand OPI & VRI



ACHOLI	FUJIANESE	KRAHN	RUSSIAN
ADELE (GIDIRE)	FUKIENESE	KRIO	SAMOAN
AFAR	FULA	KUNAMA	SANGO
AFRIKAANS	FULANI	KURDISH	SENTHANG
AKAN	FUZHOU	KURMANJI	SERAIKI
AKATEKO (ACATECO)	GA	LAKOTA	SERBIAN
ALBANIAN	GADDANG	LAO (LAOTIAN)	SHANGHAISE
AMERICAN SIGN LANGUAGE (ASL)	GAELIC	LATVIAN	SHONA
AMHARIC	GAELIC-IRISH	LINGALA	SICHUAN
ANUAK	GAELIC-SCOTTISH	LITHUANIAN	SICILIAN
APACHE	GARRE	LUGANDA	SINDHI
ARABIC	GEN	LUO	SINHALESE
ARABIC: EGYPTIAN	GEORGIAN	LUSOGA	SLOVAK
ARABIC: MOROCCAN	GERMAN	LUXEMBOURGEOIS	SLOVENIAN
ARABIC: SUDANESE	GHEG	MAAY	SOGA
ARABIC: SYRIAN	GOKANA	MACEDONIAN	SOMALI
ARABIC: YEMENI	GREBO	MAIMAI	SONINKE
ARMENIAN	GREEK	MALAGASY	SORANI
ASSYRIAN	GUARANI	MALAY	SPANISH
AZERBAIJANI	GUJARATI	MALAYALAM	SUNDANESE
AZERI	GULAY	MALTESE	SUSU
BAHDINI	HAITIAN CREOLE	MANDARIN	SWAHILI
BAHNRAR	HAKHA CHIN (LAI)	MANDINKA (MANDINGO)	SWEDISH
BAJUNI	HAKKA-TAIWAN	MARA	SYLHETTI
BALINESE (BALI)	HASSANIYYA	MARATHI	TAGALOG
BAMBARA	HAUSA	MARKA	TAIWANESE
BANTU	HEBREW	MARSHALLESE	TAJIK
BARI (KARO)	HILIGAYNON	MASALIT	TAMIL
BASQUE	HINDI	MATU (NGA LA)	TEDIM CHIN
BASSA	HMONG	MBAY	TELUGU
BELARUSIAN (BELORUSSIAN)	HUNANESE	MIEN	TEOCHEW (CHAOCHOW)
BEMBA (CHIBEMBA)	HUNGARIAN	MINA	THAI
BENAADIR	IBANAG	MIRPURI	TIBETAN
BENGALI	IBO	MIXTECO	TIGRE
BERBER	ICELANDIC	MIZO	TIGRIGNA (TIGRINYA)
BISSA (BUSANSI)	IGBO (IBO)	MNONG	TOISHANESE
BOSNIAN	ILOCANO	MOLDOVAN	TONGA (CHITONGA)
BRAZILIAN PORTUGUESE	INDONESIAN	MONGOLIAN	TONGAN
BULGARIAN	INUKTITUT	MONTENEGRIN	TOORO
BURMESE	ISAN	MORTLOCKESE	TOUCOULEUR
CANTONESE	ITALIAN	NAPOLETANO	TSHILUBA
CATALAN	JAKARTAENSE	NAVAJO	TURKISH
CEBUANO	JAMAICAN PATOIS	NEAPOLITAN	TURKMEN
CHALDEAN	JAPANESE	NEPALI	TWI (ASHANTI)
CHAMORRO	JARAI	NGAMBAY	TZOTZIL
CHAVACANO (CHABACANO)	JAVANESE	NIGERIAN PIDGIN	UKRAINIAN
CHEWA (NYANJA)	JINGPHO	NORWEGIAN	ULSTER-SCOTS
CHIPEWYAN	JINYU	NUER	URDU
CHUUKESE (TRUKESE)	JUBA ARABIC	NUPE	UYGHUR
CREE	JULA (DYULA)	NYORO	UZBEK
CREOLE PORTUGUESE	KABA	OJIBWAY	VIETNAMESE
CROATIAN	KAMBA	OROMO	VISAYAN
CZECH	KANJOBAL	OTOMI	WELSH
DAKOTA (DAKHOTA)	KANKANAAY	PAHARI	WODAABE
DANISH	KANNADA	PALAUAN	WOLOF
DARI	KAONDE	PAMPANGAN	WU
DHIVEHI (MALDIVIAN)	KAREN	PAPIAMENTO	WUZHOU
DINKA	KASHMIRI	PASHTO	YIDDISH
DUTCH	KAYAH (KARENNI)	PATOIS	YORUBA
DZONGKHA (BHUTANESE)	KAZAKH	PERSIAN	YUNNANESE
EDO	KHAM	PLAUDIETSCH	YUPIK
ENGLISH	KHANA	POHNPEIAN	ZAPOTECO
ENGLISH: PIDGIN	KHMER (CAMBODIAN)	POLISH	ZARMA
ESTONIAN	KICHE	PORTUGUESE	ZULU
EWE	KIKUYU	POTHWARI	ZYPHE
FALAM CHIN	KIMIIRU	PUGLIESE	
FANTE	KINYARWANDA	PULAAR	
FARSI	KIRUNDI	PUNJABI	
FIJIAN	KIZIGUA	PUTIAN	
FILIPINO	KOHO	QUICHUA	
FINNISH	KOREAN	RADE	
FLEMISH	KOSOVAN	RAKHINE	
FRENCH	KOTOKOLI	ROHINGYA	
FRENCH: CANADIAN	KPELLE	ROMANIAN	

**PRICING FOR
INTERNATIONAL
LANGUAGES LLC
PO #3754488**



Re: Solicitation # OET21000464

ON-SITE/VIRTUAL INTERPRETATION

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified but qualified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified but qualified interpreter for emergency (service within 24 hours of request)
Please see Appendix A Column 1 (Spanish & Portuguese)	Three (3) business days for all languages	Legal: \$75.00/hr. Minimum: 1 hour Non-Legal: \$65.00/hr. Minimum: 1 hour	Legal: \$60.00/hr. Minimum: 1 hour Non-Legal: \$50.00/hr. Minimum: 1 hour	Legal: \$75.00/hr. Minimum: 1 hour Non-Legal: \$65.00/hr. Minimum: 1 hour	Legal: \$60.00/hr. Minimum: 1 hour Non-Legal: \$50.00/hr. Minimum: 1 hour
Please see Appendix A Column 2 (All other languages)	Three (3) business days for all languages	Legal: \$95.00/hr. Minimum: 1 hour Non-Legal: \$70.00/hr. Minimum: 1 hour	Legal: \$75.00/hr. Minimum: 1 hour Non-Legal: \$60.00/hr. Minimum: 1 hour	Legal: \$95.00/hr. Minimum: 1 hour Non-Legal: \$70.00/hr. Minimum: 1 hour	Legal: \$75.00/hr. Minimum: 1 hour Non-Legal: \$60.00/hr. Minimum: 1 hour
A commitment of a minimum of 60 hours at any one location per calendar month	Five (5) business days for all languages	All languages: Legal: \$50.00/hr.	All languages: Legal: \$50.00/hr.	n/a	n/a
Travel Reimbursement	Mileage reimbursement will apply to all in-person appointments at the federal reimbursement rate for any appointments outside the Greater Providence Area.				
Appointment Cancellation	There will be no charge for appointments cancelled more than 24 hours prior to the appointment. The minimum will be charged according to the rate schedule for all appointments cancelled less than 24 hours prior to the appointment.				

TRANSLATIONSERVICES

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified & uncertified translator	Rate per word for certified & uncertified translator for emergency (deliverable within 24 hours of request)
Please see Appendix A.2 Column 1 (French, Italian, Portuguese, & Spanish)	1-500 words: 1-2 business day 501-1000 words: 2-4 business days 1001+ words: 5 days or more	\$0.16 per word Minimum charge: \$50.00 All projects over 3000 English words will receive a volume discount of between \$0.01-\$0.05 per word.	\$0.16 per word Minimum charge: \$50.00 Rush fee: additional 25% of total cost
Please see Appendix A.2 Column 2 (All other languages)	1-500 words: 1-2 business day 401-1000 words: 2-4 business days 1001+ words: 5 days or more	\$0.20-\$0.25 per word Minimum charge: \$60.00 All projects over 3000 English words will receive a volume discount of between \$0.01-\$0.05 per word.	\$0.20-\$0.25 per word Minimum charge: \$60.00 Rush fee: additional 25% of total cost
Cancellation	Once the translation project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.		

TRANSLATION REVIEW SERVICES

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per word for certified & uncertified translator	Rate per word for certified & uncertified translator for emergency (deliverable within 24 hours of request)
Please see Appendix A.2 Column 1 (Cape Verdean, Portuguese, & Spanish)	1-500 words: 1-2 business day 501-1000 words: 3-4 business days 1001+ words: 7 days or more	\$0.10 per word Minimum charge: \$55.00 All projects over 3000 English words will receive a volume discount of between \$0.01-\$0.05 per word.	\$0.10 per word Minimum charge: \$50.00 Rush fee: additional 25% of total cost

Please see Appendix A.2 Column 2 (All other languages)	For all languages: 1-400 words: 1-2 business day 401-1000 words: 3-4 business days 1001+ words: 7 days or more	\$0.12-\$0.18 per word Minimum charge: \$60.00 All projects over 3000 English words will receive a volume discount of between \$0.01-\$0.05 per word.	\$0.12-\$0.18 per word Minimum charge: \$60.00 Rush fee: additional 25% of total cost
Cancellation	Once the Review project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.		

TRANSLATION LAYOUT AND DESKTOP PUBLISHING (DTP)

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified & uncertified translator	Rate per hour for certified & uncertified translator for emergency (deliverable within 24 hours of request)
Please see Appendix A.2 Column 1 (Cape Verdean, Portuguese, & Spanish)	1-10 pages: 1-2 business days 10-20 pages: 3-4 business days 20+ pages: 5+ days	\$40.00 per hour Minimum charge: \$40.00	\$40.00 per hour Minimum charge: \$40.00 Rush fee: 25% of total cost
Please see Appendix A.2 Column 2 (All other languages)	1-10 pages: 1-2 business days 10-20 pages: 3-4 business days 20+ pages: 5+ days	\$55.00 per hour Minimum charge: \$55.00	\$55.00 per hour Minimum charge: \$55.00 Rush fee: 25% of total cost
Cancellation	Once the DTP project is approved and started, the client will be charged for the worked that was completed and/or the time that the translation team spent on the project.		

**PRICING FOR
INTERPRETERS
AND
TRANSLATORS
INC
PO #3756931**



Attachment D – Cost Proposal “B”

In Person Interpreting * 2-3 days standard notice

**Rush request within 24 hours additional \$10 per hour*

Interpretation Language Group 1	Price per hour certified Interpreters	iTi does not have uncertified Interpreters
Spanish	\$75.00	
Portuguese	\$75.00	
Interpretation Group 2		
French	\$75.00	
German	\$75.00	
Italian	\$75.00	
Polish	\$75.00	
Russian	\$75.00	
Bosnian-Serbo Croatian	\$85.00	
Interpretation Group 3		
Bulgarian	\$85.00	
Czech	\$85.00	
Danish	\$85.00	
Dutch	\$85.00	
Finnish	\$85.00	
Romanian	\$85.00	
Greek	\$85.00	
Haitian Creole	\$85.00	
Hungarian	\$85.00	
Norwegian	\$85.00	
Romanian	\$85.00	
Swedish	\$85.00	
Turkish	\$85.00	
Ukrainian	\$85.00	
Albanian	\$85.00	
Amharic	\$85.00	
Arabic	\$85.00	
Chinese	\$85.00	
Dari	\$85.00	
Hebrew	\$85.00	
Hindi	\$85.00	



Rhode Island Interpreting and Translation Services Proposal
(MPA-54 OE) OET21000464



Indonesian/Malay	\$85.00	
Japanese	\$85.00	
Khmer (Cambodian)	\$85.00	
Korean	\$85.00	
Lao (Laotian)	\$85.00	
Persian (Farsi)	\$85.00	
Punjabi	\$85.00	
Tagalog	\$85.00	
Thai	\$85.00	
Urdu	\$85.00	
Vietnamese	\$85.00	
ALL OTHER LANGUAGES	\$85.00	

***Minimum charge: 2 hours**

***24-hour cancellation fee – 2 hours.**

***Simultaneous will be an additional \$15 added.**

Translation (includes translating and proofreading)

Translation Pricing	Price per Source Word for certified Translators	iTi does not have uncertified Translators
Albanian	\$0.28	
Amharic	\$0.28	
Arabic	\$0.28	
Armenian	\$0.28	
Azeri	\$0.28	
Bosnian-Serbo Croatian	\$0.28	
Bulgarian	\$0.28	
Cape Verdean	\$0.26	
Chinese Cantonese/Mandarin	\$0.21	
Czech	\$0.28	
Danish	\$0.28	
Dari	\$0.28	
Dutch	\$0.28	
Estonian	\$0.28	
Finnish	\$0.28	
Flemish	\$0.28	
French	\$0.22	
German	\$0.26	



Rhode Island Interpreting and Translation Services Proposal
(MPA-54 OE) OET21000464



Greek	\$0.28	
Haitian Creole	\$0.24	
Hebrew	\$0.28	
Hindi	\$0.28	
Hungarian	\$0.28	
Indonesian/Malay	\$0.28	
Italian	\$0.28	
Japanese	\$0.28	
Khmer (Cambodian)	\$0.24	
Korean	\$0.28	
Lao (Laotian)	\$0.28	
Latin	\$0.28	
Latvian	\$0.28	
Lithuanian	\$0.28	
Macedonian	\$0.28	
Norwegian	\$0.28	
Persian (Farsi)	\$0.28	
Polish	\$0.22	
Portuguese	\$0.16	
Punjabi	\$0.28	
Romanian	\$0.28	
Russian	\$0.22	
Slovak	\$0.28	
Slovenian	\$0.28	
Spanish	\$0.14	
Swahili	\$0.28	
Swedish	\$0.28	
Tagalog	\$0.28	
Thai	\$0.28	
Turkish	\$0.26	
Ukrainian	\$0.28	
Urdu	\$0.28	
Vietnamese	\$0.24	
Yiddish	\$0.28	



Rhode Island Interpreting and Translation Services Proposal
(MPA-54 OE) OET21000464



Services Provided for documents if Needed:

Desk Top Publishing (DTP) Fee: If requested and accepted. A \$40 per hour DTP fee may be added for projects that require formatting, and typesetting. The fee will be applied at the discretion of the project manager.

Audio Transcription Service – Will be \$40 per hour. If also needs to be translated, translation per word rates will be applied in addition to transcription charges.

Rush Fee: A 20% rush fee will be added to any project whose due dates are expedited to require our linguist to translate more than 2,000 words in 24 hours. The Fee will be applied at the discretion of the project manager.

Minimum fee: iTi has a minimum fee of \$100.

PROOFING -Every Translation request includes proofing. If only proofing is required it will be 50% discounted off of the pricing noted above for just proofing.



**PRICING FOR
WORDINATIONS
PO #3756934**

File Name: BID Proposal

Vendor Name: Wordinations Inc.

Solicitation #: OET21000464

Solicitation Category: Writing and Translations (We are only interested in offering our written translation services).

Wordinations Inc. has switched from being an interpreting and translation company to simply a translation company, hence the above specification with regard to the solicitation category.

It is worth stating that our company always works with liability insurance as well as errors and omissions insurance. In addition, our rates are as follow:

Language	Standard turnaround time (# of business days)	Rate Per Word (Certified Translator)	Rate Per Word (Uncertified Translator)	Rate Per Word (Standard Rush Translation 2 business days)	Rate Per Word (Emergency 24-hour-turnaround Translation)
Spanish	5	0.15	0.15	0.20	0.25
Portuguese	5	0.20	0.25	0.25	0.30
French	5	0.20	0.25	0.25	0.30
Haitian Creole	5	0.20	0.25	0.25	0.30
All other languages depend on availability of Translator and his or her rate.					

The languages that are specifically mentioned above are the ones we work with primarily. Any other language is, as mentioned in the chart above, based on availability and the Translator's particular rate.

Translators' Qualifications:

All of our translators are native speakers of the languages above. Uncertified translators are evaluated by us through a written assessment; they are not allowed to use any tools like google translate during this assessment of their command of community, legal, and medical terminology—just a dictionary. Translators are also interviewed to gauge their fluency in order to confirm their abilities

Capability, Capacity, and Qualifications of the Vendor.

Our in-house staff has decades of interpreting and translating experience with corresponding certifications.

Work Plan

We continually provide quality translation services by having our group of editors carefully evaluate each translation. In the case of freelancers and staff alike, they are required to sign a confidentiality contract for any private matter that might be found in a document, in accordance with rules of ethics and HIPAA.

Approach/Methodology

After-hour services are available via email at info@wordinations.com. During regular business hours, which are Monday through Friday from 9:00 a.m. to 5 p.m., clients may feel free to call 1-800-484-7707 or send their request to the aforementioned email (the after-hours contact is Antonio Garcia). For a quote, the only pieces of information required are the number of words, the kind of document, and the number of days or hours for the translation to be given to the client in order to determine rate and feasibility. Once rate and turnaround time are communicated to the client via email, the client is to confirm by email whether they would like the work to be done under the aforementioned conditions via.

Cancellation Policy

Translations can be cancelled 24 hours after Wordinations Inc. receives written confirmation via email from the client that they would like the work to be done under the agreed upon terms. A \$25.00 fee will be assessed for any cancellation.

**PRICING FOR
DJINI TAVARES
PO #3759433**

Cost Proposal For Interpretation and Translation

Language	Standard Notice Requested	Rate/Hr Certified Interpreter	Rate/Hr Uncertified Interpreter	Rate/Hr Certified Interpreter Emergency	Rate/Hr Uncertified Interpreter Emergency
Cape Verdean Creole	3 Days	\$100.00	\$80.00	\$100.00	\$80.00
Translation					
Cape Verdean Creole	\$.025/word	\$.025/word			
Portuguese	\$.025/word	\$.025/word			

Djini Tavares

**PRICING FOR
BAYSTATE
INTERPRETERS
INC.**

PO #3759602

Baystate Interpreters, Inc

Cost Proposal MPA-54 INTERPRETING AND TRANSLATION SERVICES

For interpretation: A minimum of one hour is required for all Interpreting services rendered

A 24 hour cancellation notice is required to avoid one hour cancellation fee

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish & Portuguese	3 Days' Notice	\$65	\$60	\$75	\$70
Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croatian, , Turkish, Ukrainian, Vietnamese	3 Days' Notice	\$70	\$65	\$80	\$75
Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Twi, Urdu	3 Days' Notice	\$75	\$70	\$85	\$80
All other spoken languages that are not listed above	3 Days' Notice	\$85	\$80	\$95	\$90

5/1/2023 to 4/31/2028

Language (List by dialect if applicable)	Standard notice requested (# business days)	Rate per hour for certified interpreter	Rate per hour for uncertified interpreter	Rate per hour for certified interpreter for emergency (service within 24 hours of request)	Rate per hour for uncertified interpreter for emergency (service within 24 hours of request)
Spanish & Portuguese	3 Days' Notice	\$70	\$65	\$80	\$75
Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croatian, , Turkish, Ukrainian, Vietnamese	3 Days' Notice	\$75	\$70	\$85	\$80
Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Twi, Urdu	3 Days' Notice	\$80	\$75	\$90	\$85
All other spoken languages that are not listed above	3 Days' Notice	\$90	\$80	\$100	\$95

For translator: Fees for written services

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per Word for certified translator	Rate per word for uncertified translator	Rate per word for certified translator for emergency (deliverable within 24 hours of request)	Rate per word for uncertified translator for emergency (deliverable within 24 hours of request)
Spanish & Portuguese	1-3 Days (2,000 words a day)	\$0.14	\$0.12	\$0.16	\$0.16
Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croatian, , Turkish, Ukrainian, Vietnamese	1-3 Days (2,000 words a day)	\$0.15	\$0.13	\$0.17	\$0.17
Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Twi, Urdu	1-3 Days (2,000 words a day)	\$0.16	\$0.14	\$0.18	\$0.18
All other spoken languages that are not listed above	1-3 Days (2,000 words a day)	\$0.17	\$0.15	\$0.19	\$0.19

For translator review:

Layout of Languages with unique fonts (e.g. Khmer, Russian, Arabic)

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per hour for certified translator	Rate per hour for uncertified translator	Rate per hour for certified review for emergency (deliverable within 24 hours of request)	Rate per hour for uncertified review for emergency (deliverable within 24 hours of request)
Spanish & Portuguese	1-3 Days	\$0.09	\$0.08	\$0.10	\$0.09
Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croatian, , Turkish, Ukrainian, Vietnamese	1-3 Days	\$0.11	\$0.10	\$0.12	\$0.11
Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Twi, Urdu	1-3 Days	\$0.12	\$0.11	\$0.13	\$0.12
All other spoken languages that are not listed above	1-3 Days	\$0.13	\$0.12	\$0.14	\$0.13
Language with Unique Fonts	1-3 Days	\$0.11	\$0.010	\$0.12	\$0.11

OVER THE PHONE INTERPRETATION

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per Min (Minimum of 15 minutes per Call)
Spanish	On-Demand	\$1.00
Albanian, Amharic, Arabic, Armenian, Balinese, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Cape Verdean, Chinese, Croatian, Czech, Dutch, Ethiopian, French, German, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Hmong, Hungarian, Indonesian, Italian, Japanese, Khmer (Cambodian), Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Mandarin, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Polish, Portuguese, Punjabi, Romanian, Russian, Serbo, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Turkish, Twi, Ukrainian, Urdu Vietnamese	On-Demand	\$1.25
All other spoken languages that are not listed above	On-Demand	\$1.50

**Virtual Remote Interpreting Consecutive
(Zoom, Google Hangout, Etc.)**

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per Min (Minimum of 15 minutes per Call)
Spanish	3 Days' Notice	\$1.50
Albanian, Amharic, Arabic, Armenian, Balinese, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Cape Verdean, Chinese, Croatian, Czech, Dutch, Ethiopian, French, German, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Hmong, Hungarian, Indonesian, Italian, Japanese, Khmer (Cambodian), Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Mandarin, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Polish, Portuguese, Punjabi, Romanian, Russian, Serbo, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Turkish, Twi, Ukrainian, Urdu Vietnamese	3 Days' Notice	\$1.50
All other spoken languages that are not listed above	3 Days' Notice	\$1.50

**Virtual Remote Interpreting Simultaneous
(Zoom, Google Hangout, Etc.)**

Language (List by dialect if applicable)	Standard turnaround time (# business days)	Rate per Min (Minimum of 15 minutes per Call)
Spanish	3 Days' Notice	\$1.75
Albanian, Amharic, Arabic, Armenian, Balinese, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Cape Verdean, Chinese, Croatian, Czech, Dutch, Ethiopian, French, German, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Hmong, Hungarian, Indonesian, Italian, Japanese, Khmer (Cambodian), Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Mandarin, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Polish, Portuguese, Punjabi, Romanian, Russian, Serbo, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Turkish, Twi, Ukrainian, Urdu Vietnamese	3 Days' Notice	\$2.00
All other spoken languages that are not listed above	3 Days' Notice	\$2.25