Lauren H. Mandel, PhD
University of Rhode Island
Graduate School of Library & Information Studies
Harrington School of Communication & Media
Rodman Hall • 94 West Alumni Avenue
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Education

2012   Doctor of Philosophy in Library and Information Studies
Florida State University, College of Communication & Information,
School of Library & Information Studies
Dissertation: *Lost in the Labyrinthine Library: A Multi-Method Case Study Investigating Public Library User Wayfinding Behavior*
Chair: Melissa Gross, PhD

2005   Master of Science in Library & Info Science with Archives Mgmt Concentration
Simmons College, Graduate School of Library and Information Science

2001   Bachelor of Arts in History
Vassar College

Research Interests

Wayfinding, library facilities, library signage, public libraries, use of GIS in LIS, research methods education in LIS

University Experience

2012-present   Assistant Professor
University of Rhode Island, Graduate School of Library and Information Studies

2009-2012   Research Coordinator
The Florida State University, Information Use Management and Policy Institute

2008   Lead Instructor
The Florida State University, College of Information

Courses

Courses taught at the University of Rhode Island:
     LSC 502: Lead, Manage, Connect Library & Information Services
     LSC 508: Introduction to Information Science & Technology
     LSC 510: Books to Bytes
     LSC 517: Community Relations for Libraries
     LSC 535: Public Library Youth Services
     LSC 557: Document, Assess, Evaluate
     LSC 570: Leadership in the Information Professions
Course taught at Florida State University:
     LIS 3267: Information Science for Information Professionals

Funded Research

University of Rhode Island, Office for the Advancement of Teaching and Learning Scholarship of Teaching and Learning Grants (2017-2018), *Teaming up to Teach Teamwork: A Long-Term Strategy for Assessing Teamwork in GSLIS*, $1500, PI (awarded)

National Leadership Grants (2014-2016), *Media Smart Libraries: Building Partnerships to Support Children in a Digital Age*, $475,980, Co-PI (awarded)

University of Rhode Island Faculty Career Enhancement Grants (2014-2015), *User Strategies to Wayfind in Public Library Facilities*, $7401, PI (awarded)

Publications

Under Review

Mandel, L. H., & LeMeur, K. A. (in review). User strategies to wayfind in public library facilities, *Library and Information Science Research.*

Refereed Journal Articles

Mandel, L. H. (2017). Experiencing research firsthand: The "unClassroom" experiential learning approach to teaching research methods in an LIS master's program, *Journal of Education for Library and Information Science, 58*(4), 187-201. doi:10.12783/issn.2328-2967/58/4/1

Mandel, L. H. (2017). Wayfinding research in library and information studies: State of the field, *Evidence Based Library and Information Practice, 12*(2), 133-148. doi:10.18438/B8395P

Mandel, L. H., & Johnston, M. P. (2017). Evaluating library signage: A systematic method for conducting a library signage inventory. *Journal of Librarianship and Information Science.* Online First. doi: 10.1177/0961000616681837

Mandel, L. H. (2016). Understanding and describing users' wayfinding behavior in public library facilities. *Journal of Librarianship and Information Science.* Online First. doi:10.1177/0961000616635243

Mandel, L. H. (2016). Visualizing the library as place. *Performance Measurement and Metrics, 17*(2), 165-174. doi:10.1108/PMM-04-2016-0016.

Johnston, M. P., & **Mandel, L. H.** (2014). Are we leaving them lost in the woods with no breadcrumbs to follow? Assessing signage systems in school libraries. *School Libraries Worldwide, 20*(2), 38-53.

Mandel, L. H., Spears, L. I., Guenther, D., & McClure, C. R. (2013). Costs of and benefits resulting from public library e-government service provision: Findings and future directions from an exploratory study. *First Monday, 18*(12-2), n.p. doi:10.5210/fm.v18i12.4805

Mandel, L. H. (2013). Finding their way: How public library users wayfind. *Library and Information Science Research, 35*(4), 264-271. doi:10.1016/j.lisr.2013.04.003

Carmichael, L. R., McClure, C. R., **Mandel, L. H.**, & Mardis, M. A. (2012). Practical approaches and proposed strategies for measuring selected aspects of community-based broadband deployment and use. *International Journal of Communication, 6*, 2445-2466.

McClure, C. R., **Mandel, L. H.**, & Weissenberger, L. K. (2012). Designing a user and usage database to promote, market, and demonstrate the value of selected statewide databases: The Florida Electronic Library as an example. *Library Management, 33*(6/7), 365-373. doi:10.1108/01435121211266168

Saunders, J. D., McClure, C. R., & **Mandel, L. H.** (2012). Broadband applications: Categories, requirements, and future frameworks. *First Monday, 17*(11-5), n.p. doi:10.5210/fm.v17i11.4066

Bishop, B. W., **Mandel, L. H.**, & McClure, C. R. (2011). Geographic information systems (GIS) in public library assessment. *LIBRES, 21*(1), 1-18.

Bishop, B. W., & **Mandel, L. H.** (2010). Utilizing geographic information systems (GIS) in library research. *Library Hi Tech, 28*(4), 536-547. doi:10.1108/07378831011096213

Mandel, L. H. (2010). Geographic information systems: A tool for displaying in-library use data. *Information Technology and Libraries, 29*(1), 46-51.

Mandel, L. H. (2010). Toward an understanding of library patron wayfinding: Observing patrons' entry routes in a public library. *Library and Information Science Research, 32*(2), 116-130.

Mandel, L. H., Bishop, B. W., McClure, C. R., Bertot, J. C., & Jaeger, P. T. (2010). Broadband for public libraries: Importance, issues, and research needs. *Government Information Quarterly, 27*(3), 280-291.

Non-Refereed Journal Articles

Alemanne, N. D., **Mandel, L. H.**, & McClure, C. R. (2011). The rural public library as leader in community broadband services. *Library Technology Reports, 47*(6), 19-28.

Bishop, B. W., McClure, C. R., & **Mandel, L. H.** (2011). E-government service roles for public libraries. *Public Libraries, 50*(3), 32-37.

Mandel, L. H., McClure, C. R., Brobst, J., & Lanz, E. C. (2010). Helping libraries prepare for the storm with web portal technology. *Bulletin of the American Society for Information Science and Technology, 36*(5), 22-26.

McClure, C. R., Ryan, J., **Mandel, L. H.**, Brobst, J., Hinnant, C, C., Andrade, J., & Snead, J. T. (2009). Hurricane preparedness and response for Florida public libraries: Best practices and strategies, *Florida Libraries, 52*(1), 4-7.

Mandel, L. H., & Thorup, S. (2007). How do you manage?: Weed killer. *Library Journal, 132*(6)*,* 58-59.

Mandel, L. H. (2007). Promoting arts education in libraries. *Public Libraries, 46*(6), 59-61.

Invited Book Chapters

Brobst, J., **Mandel, L. H.**, & McClure, C. R. (2012). Public libraries and crisis: Roles of public libraries in hurricane/disaster preparedness and response. In C. Hagar (Ed.), *Crisis information management: Communication and technologies* (pp. 155-173). Cambridge, UK: Woodhead.

Mandel, L. H., McClure, C. R., & Bishop, B. W. (2011). Assessing Florida public library broadband for E-government and emergency/disaster management services. In J.C. Bertot, P. T. Jaeger, & C. R. McClure (Eds.), *Public libraries and the Internet: Roles, perspectives, and implications* (pp. 103-127). Santa Barbara, CA: Libraries Unlimited.

McClure, C. R., **Mandel, L. H.**, Brobst, J., Hinnant, C. C., Snead, J. T., & Ryan, J. (2011). Public libraries in hurricane preparedness and response. In J.C. Bertot, P. T. Jaeger, & C. R. McClure (Eds.), *Public libraries and the Internet: Roles, perspectives, and implications* (pp. 75-90). Santa Barbara, CA: Libraries Unlimited.

Research Reports

Mandel, L. H. (2015). *Inventory of signage in the Robert L. Carothers Library, University of Rhode Island*. Kingston, RI: Graduate School of Library and Information Studies, University of Rhode Island.

McClure, C. R., **Mandel, L. H.**, Guenther, D. M., Carmichael, L. R., & Spears, L. I. (2012). *Describing Indiana public library e-government services, costs, and benefits: An exploratory study: Final report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

Alemanne, N. D., Spears, L. I., **Mandel, L. H., &** McClure, C. R. (2011). *Florida Electronic Library evaluation activities, 2011-2012: Assess the Gale database portfolio, and market the Florida Electronic Library: Interim Report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., **Mandel, L. H.**, Alemanne, N. D., Saunders, J., Spears, L. I., & Bishop, B. W. (2011). *Florida Rural Broadband Alliance, LLC (FRBA) Florida Rural Middle Mile Networks— Northwest and South Central Regions Project: Broadband needs assessment, diagnostics, and benchmarking of selected anchor institutions: Fourth interim report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., **Mandel, L. H.**, Alemanne, N. D., Saunders, J., Spears, L. I., & Bishop, B. W. (2011). *North Florida Broadband Authority (NFBA) Ubiquitous Middle Mile Project: Broadband needs assessment, diagnostics, and benchmarking of selected anchor institutions: Final report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., Weissenberger, L. K., & **Mandel, L. H.** (2011). *Gale-Cengage outreach evaluation, 2010-2011: final report of project activities*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

Mandel, L. H., McClure, C. R., & Doster, K. C. (2010). *Gale training evaluation, 2009-2010: Final report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., Bishop, B. W., **Mandel, L. H.**, & Snead, J. T. (2010). *Pasco County Public Library Cooperative E-government services in public libraries, 2010: Final report of project activities*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., **Mandel, L. H.**, Pierce, S., & Snead, J. T. (2010). *Hurricane/disaster preparedness and response by utilizing Florida public libraries: Final report*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., Ryan, J., **Mandel, L. H.**, Snead, J. T., & Bishop, B. W. (2009). *Needs assessment of Florida public library E-government and emergency/disaster management broadband services*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

Gibson, A. N., Bertot, J. C., McClure, C. R., **Mandel, L.**, & Snead, J. T. (2008). *Florida public libraries and E-government: Services, issues, and recommendations*. Tallahassee, FL: Information Use Management & Policy Institute, College of Information, Florida State University.

Refereed Proceedings

Mandel, L. H. (in press). Visualizing the library as place. In *Proceedings of the 11th Northumbria International Conference on Performance Measurement in Libraries and Information Services*. Edinburgh, Scotland, UK.

Mandel, L. H., & Johnston, M. P. (2014). Are we leaving them lost in the woods with no breadcrumbs to follow? Assessing signage systems in school libraries. In I. Hall, S. Thornton, & S. Town (Eds.), *Proceedings of the 10th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK* (pp. 199-204). York, UK: University of York.

Mandel, L. H., Alemanne, N. D., & McClure, C. R. (2012). Rural anchor institution broadband connectivity: Enablers and barriers to adoption. In J.-E. Mai (Ed.), *Proceedings of the 2012*

iConference, February 7-10, 2012, Toronto, Ontario, Canada (pp. 136-144). New York, NY: The Association for Computing Machinery. doi:10.1145/2132176.2132194

McClure, C. R., **Mandel, L. H.**, & Weissenberger, L. K. (2012). Designing a user and usage database to promote, market, and demonstrate the value of selected statewide databases: The Florida Electronic Library as an example. In I. Hall, S. Thornton, & S. Town (Eds.), *Proceedings of the 9th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK* (pp. 271-276). York, UK: University of York.

McClure, C. R., Saunders, J. D., & **Mandel, L. H.** (2012). Broadband and libraries and information organizations: Measuring levels of broadband access and perceptions of broadband impact and value. In I. Hall, S. Thornton, & S. Town (Eds.), *Proceedings of the 9th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK* (pp. 277-283). York, UK: University of York.

Hinnant, C. C., McClure, C. R., **Mandel, L. H.**, & Alemanne, N. D. (2010). Broadband deployment as technological innovation: Assessing the needs of anchor institutions. In M. Reilly (Ed.), *Proceedings of the iSchools iConference 2010* (pp. 102-108). Retrieved from https://www.ideals.illinois.edu/handle/2142/14900

Refereed Conference Presentations

Alemanne, N. D., & **Mandel, L. H.** (upcoming – 2018, February). *Developing research practitioners: Exploring pedagogical options for teaching research methods in LIS*. Juried paper to be presented at the Association for Library and Information Science Education, Denver, CO.

Moen, M., Karno, V., & **Mandel, L. H.** (upcoming – 2018, February). *Role of LIS Schools in ongoing professional development for practitioners*. Juried paper to be presented at the Association for Library and Information Science Education, Denver, CO.

Johnston, M. P., & **Mandel, L. H.** (2017, May). *A systematic method for conducting a library signage inventory*. Juried paper presented at 9th International Conference on Quantitative and Qualitative Methods in Libraries, Limerick, Ireland.

Mandel, L. H. (2017, May). *Approaches to teaching quantitative and qualitative methods in LIS master's degree curricula*. Juried paper presented at 9th International Conference on Quantitative and Qualitative Methods in Libraries, Limerick, Ireland.

Mandel, L. H., Karno, V., Moen, M., Taft, A., Barker, A., & Simas, S. (2017, January). *Building community partnerships to enhance digital media literacies*. Juried presentation at 15th Annual Hawaii International Conference on Education, Honolulu, HI.

Moen, M., **Mandel, L. H.**, Karno, V., Taft, A., Barker, A., & Simas, S. (2017, January). *Building community partnerships to support children in a digital age*. Juried presentation at 15th Annual Hawaii International Conference on Education, Honolulu, HI.

Mandel, L. H., Estrella, D., Taft, A., & Vaandering, A. (2016, October). *Grad students + libraries = successful partnerships*. Juried presentation at the New England Library Association Annual Conference, Danvers, MA.

Mandel, L. H. (2015, July). *Visualizing the library as place*. Juried paper presented at the 11th Northumbria International Conference on Performance Measurement in Libraries and Information Services, Edinburgh, Scotland, UK.

Karno, V., Ma, Y., **Mandel, L. H.**, Metko, S., & Moen, M. (2015, May). *Learn and connect with GSLIS*. Presentation at the Rhode Island Library Association Annual Conference, Newport, RI.

Mandel, L. H., McCarthy, C. A., Karno, V., & Hobbs, R. (2014, January). *Navigating a sea change: Curriculum renewal and transformation*. Paper presented at the Association for Library and Information Science Education, Philadelphia, PA.

Mandel, L. H., & Johnston, M. P. (2013, July). *Are we leaving them lost in the woods with no breadcrumbs to follow? Assessing signage systems in school libraries*. Paper presented at the

10th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK.

McClure, C. R., **Mandel, L. H.**, & Weissenberger, L. K. (2012, July). *Designing a user and usage database to promote, market, and demonstrate the value of selected statewide databases: The Florida Electronic Library as an example*. Paper presented at the 9th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK.

McClure, C. R., Saunders, J. D., & **Mandel, L. H.** (2012, July). *Broadband and libraries and information organizations: Measuring levels of broadband access and perceptions of broadband impact and value*. Paper presented at the 9th Northumbria International Conference on Performance Measurement in Libraries and Information Services, York, UK.

McClure, C. R., **Mandel, L. H.**, & Spears, L. I. (2012, April). *Vibrant and vital and online: Practical strategies for exploiting broadband in Florida libraries*. Presentation at the Florida Library Association Conference 2012, Orlando, FL.

Mandel, L. H., Alemanne, N. D., & McClure, C. R. (2012, February). *Rural anchor institution broadband connectivity: Enablers and barriers to adoption*. Paper presented at the 2012 iConference, February 7-10, 2012, Toronto, Ontario, Canada.

Mandel, L. H., McClure, C. R., Bishop, B. W., & Snead, J. T. (2010, October). *Conducting practical library assessments that promote program change and improvements*. Paper presented at the ARL Library Assessment Conference, Baltimore, MD.

Hinnant, C. C., McClure, C. R., **Mandel, L. H.**, & Alemanne, N. D. (2010, February). *Broadband deployment as technological innovation: Assessing the needs of anchor institutions*. Paper presented at the iSchools iConference 2010, Urbana-Champaign, IL.

Other Presentations

Mandel, L. H. (2016, March). *Books & society*. Invited presentation at The E. C. Scranton Library, Madison, CT.

Mandel, L. H. (2015, September). *Visualizing the Carothers Library as place*. Invited presentation at The Robert Carothers Library, Kingston, RI.

Mundorf, N., Moore, K., **Mandel, L. H.**, & Druschke, C. G. (2012, November). *New research in science communication*. Invited panel presentation at The Harrington School of Communication and Media' Communicating Science Interdisciplinary Cluster, Kingston, RI.

Mandel, L. H., Alemanne, N. D., Worrall, A., & Yu, C. (2012, March). *Theoretical flamingos*. Invited presentation at the Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

McClure, C. R., & **Mandel, L. H.** (2012, February). *Research at the Information Use Management and Policy Institute*. Invited presentation at the Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

Mandel, L. H., & Alemanne, N. D. (2011, February). *The IRB: Getting to yes*. Invited presentation at the Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

McClure, C. R., & **Mandel, L. H.** (2011, January). *The benefits and challenges of research collaboration*. Invited presentation at the Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

Mandel, L. H. (2010, August). *Hurricane preparedness and response: Advantages of working with local emergency management agencies*. Invited presentation at OCLC-sponsored WebJunction webinar, Online.

Mandel, L. H., Goldsmith, A., & Landbeck C. (2010, January). *Service in professional organizations*. Invited panel presentation at the Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

McClure, C. R., & **Mandel, L. H.** (2010, January). *Florida broadband needs assessment: Implications for U.S. information policy*. Invited panel presentation at the Association for Library and Information Science Education, Boston, MA.

Mandel, L. H. (2009, October). *Hurricane preparedness and response*. Invited presentation at OCLC-sponsored WebJunction webinar, Online.

Bengford, T., **Mandel, L. H.**, & Quinn, M. (2008, August). *Experienced TA panel: What I wish I had known before I started teaching*. Invited panel presentation at the Florida State University's Fall Program for Instructional Excellence (PIE) Teaching Conference, Tallahassee, FL.

Refereed Posters

Moen, M., Karno, V., **Mandel, L. H.**, Taft, A., & Barker, A. (2016, May). *Media Smart Libraries: Advancing the digital and media literacy skills of practicing librarians through a digital badge project*. Poster presented at the Rhode Island Library Association, Warwick, RI.

Mandel, L. H. (2012, January). *Lost in the labyrinthine library: A case study investigating public library user wayfinding behavior.* Poster presented at the Association for Library and Information Science Education, Dallas, TX.

Mandel, L. H. (2011, October). *Lost in the labyrinth: wayfinding behavior in a public library—Predictable? Maybe not.* Poster presented at the ASIS&T 2011 Annual Meeting, New Orleans, LA.

Mandel, L. H. (2010, February). *Wayfinding in the labyrinthine library: A mixed methods study investigating public library user wayfinding behavior.* Poster presented at the iConference, Champaign, IL.

Non-Refereed Posters

Mandel, L. H., Karno, V., Moen, M., Taft, A., & Barker, A. (2016, January). *Media Smart Libraries: Building partnerships to support children and teens in a digital age*. Poster presented at the Association for Library and Information Science Education, Boston, MA.

Mandel, L. H. (2014, April). *LSC535: Public Library Youth Services*. Digital poster presentation at Show and Tell, Online Teaching Fellows Reunion, Kingston, RI.

Mandel, L. H. (2013, September). *LSC508: Introduction to Information Science and Technology*. Digital poster presentation at Fall Show and Tell, Online Teaching Fellows, Kingston, RI.

Mandel, L. H. (2013, March). *Free online tools for presentations*. Digital poster presentation at URI Technology Symposium, Kingston, RI.

Mandel, L. H., & Johnston, M. P. (2013, January). *Lost in the woods with no breadcrumbs to follow: Facilitating student wayfinding in school libraries*. Poster presented at the Association for Library and Information Science Education, Seattle, WA.

Mandel, L. H. (2012, September). *LSC502: Management of Library and Information Services*. Digital poster presentation at Fall Show and Tell, Online Teaching Fellows, Kingston, RI.

Alemanne, N. D., **Mandel, L. H.**, & McClure, C. R. (2011, January). *Designing and evaluating broadband training and diagnostics programs for anchor institutions and community based organizations*. Poster presented at the Association for Library and Information Science Education, San Diego, CA.

Johnston, M. P., & **Mandel, L. H.** (2011, January). *Wayfinding in the school library: Designing school library layouts for student users*. Poster presented at the Association for Library and Information Science Education, San Diego, CA.

Mandel, L. H., & Weimer, Katherine H. (2010, January). *Necessary skills for map and GIS librarians: Job descriptions for inform LIS curriculum.* Poster presented at the Association for Library and Information Science Education, Boston, MA.

Mon, L. M., & **Mandel, L. H.** (2010, January). *Temporal cycles in virtual questioning.* Poster presented at the Association for Library and Information Science Education, Boston, MA.

Mandel, L. H. (2009, January). *Toward an understanding of library patron wayfinding: Observing patrons' entry routes in a public library.* Poster presented at the Association for Library and Information Science Education, Denver, CO.

Professional Employment

City of Hialeah Public Libraries   *Hialeah, FL*
Librarian II / Reference and Children's Services Supervisor   *Dec. 2006 – August 2007*
Oversaw adults' and children's reference staff and services – library instruction, programming, and readers' advisory; coordinated and implemented young adult programming; analyzed and reported annual library statistics; participated in collection development and library committees; researched and implemented library practices and policies.

Librarian I / Circulation Supervisor   *May 2005 – December 2006*
Supervised Circulation operations and staff; provided reference services to library patrons; compiled monthly Circulation statistics and annual library statistics; participated in collection development; organized a system-wide inventory in the summer of 2006.

Miami Dade College, Hialeah Campus Library   *Hialeah, FL*
Part-time Reference Librarian   *September 2006 – April 2007*
Provided reference services to college students and faculty; taught bibliographic instruction workshops; participated in collection development.

The Bostonian Society   *Boston, MA*
Library Assistant   *May 2004 – May 2005*
Answered reference inquiries; facilitated researchers' visits to the library; managed photograph orders; processed manuscript collections; tabulated monthly statistical report.

Simmons College, Beatley Library   *Boston, MA*
Student Assistant   *June 2004 – August 2004*
Staffed the circulation desk at an academic library; responded to patron inquiries.

The Supreme Judicial Court Archives   *Boston, MA*
Archives Intern   *February 2004 – May 2004*
Processed a 3.5 cu. ft. collection and produced a finding aid; conducted research in court records; answered reference questions; reorganized police docket books.

Scholarships & Awards

Outstanding Online Course Design (for LSC 535: Public Library Youth Services)	*2014*
Harrington Ignite Award	*2013*
Student Chapter of the Year, American Library Association	*2013*
Beta Phi Mu Gamma Chapter Outstanding New Inductee	*2013*
Beta Phi Mu, Int'l Library & Information Studies Honor Society	*2013*
FSU School of Library and Information Studies Outstanding Doctoral Student	*2012*

FSU School of Library and Information Studies Outstanding Dissertation	*2012*
iConference Best Paper Award	*2012*
ALISE Norman Horrocks Leadership Award	*2011*
FSU College of Communication & Information Leadership Award	*2010*
iConference Doctoral Student Colloquium Participant	*2010*
FSU College Teaching Fellow	*2007 - 2008*
Sunshine State Library Leadership Institute Graduate	*2007*
Vassar College Ford Scholar	*2000*

Service
University of Rhode Island

Graduate Council, *representative*	*2016 - present*
IDEA Taskforce, *representative*	*2016 - present*
GSLIS Assessment Committee, *Chair*	*2016 - present*
GSLIS Accreditation Committee	*2015 - present*
GSLIS Admissions Committee	*2015 - present*
Internal URI Quality Matters Team, *reviewer*	*2015 - present*
Beta Phi Mu, Beta Iota chapter, *faculty advisor*	*2012 - present*
Student Chapter of the American Library Association, *faculty advisor*	*2012 - 2017*
Graduate Council, Curriculum Committee	*2016 - 2017*
GSLIS School Library Media Faculty Search Committee, *Chair*	*2016 - 2017*
Harrington Data Science/Digital Scholarship Faculty Search Committee	*2016 - 2017*
Faculty Senate, *Senator*	*2014 - 2017*
GSLIS Continuing Lecturer Search Committee	*2015 - 2016*
GSLIS Director Search Committee, *Chair*	*2015*
GSLIS Annual Gathering Planning Committee, *Co-chair*	*2014 - 2015*
Harrington School of Communication and Media PR Search Committee	*2013 - 2014*
Harrington School of Communication and Media Graduate Education Committee	*2013 - 2014*
GSLIS Director Search Committee	*2013*
GSLIS Curriculum Renewal Committee	*2012 - 2014*
Harrington School of Communication and Media Technology Committee	*2012 - 2013*
Faculty Advisory Committee to the Office of Online Education	*2012 - 2013*

Editorial Service

Open Information Science, section editor	*2016 - present*
Journal of Education for Library and Information Science, peer reviewer	*2017*
Journal of Librarianship and Information Science, peer reviewer	*2017*
Environment and Planning C, peer reviewer	*2017*
Journal of the Association for Information Science and Technology, peer reviewer	*2016*
University of Toronto Press, *peer reviewer*	*2016*
Library Quarterly, peer reviewer	*2013*
Journal of Web Librarianship, peer reviewer	*2013*
Association for LIS Education, Annual Conference Papers, *peer reviewer*	*2013*
Government Information Quarterly, peer reviewer	*2011, 2013*
Library and Information Science Research, peer reviewer	*2011, 2013*
First Monday, peer reviewer	*2012*
School Libraries Worldwide, peer reviewer	*2011*
Association for Information Science & Technology Annual Conference Papers, *peer reviewer*	*2009*

Professional Organizations

Association for LIS Education, *School Representative*	*2014 - present*
American Library Association, New Members Round Table Resume Review Service,	
Resume reviewer	*2006 - present*
Coalition of Library Advocates, *GSLIS Representative*	*2016 - 2017*
Association for LIS Education, *Doctoral SIG, Co-convener*	*2009 - 2010*

Florida State University

College of Information Doctoral Program Team, *Graduate Student Representative*	*2008 - 2009*
Program for Instructional Excellence, *College of Information PIE Associate*	*2008 - 2009*
Congress of Graduate Students, *College of Information Representative*	*2008 - 2009*
Congress of Graduate Students, *Judiciary Committee Member*	*2008 - 2009*

Vassar College

Miscellany News, *Layout Editor*	*1998, 2000*
Food Committee, *Chair*	*2000 - 2001*
Founder's Day Committee, *Co-Chair*	*2000*

Professional Memberships

Association for Library and Information Science Education (ALISE)
American Library Association (ALA)
Cornucopia of Rhode Island (CORI)