

Douglas N. Hales, PhD, CTL, CLTD, MBB

Associate Dean of Undergraduate and Professor of Operations & Supply Chain Management

2013-2018

Qualifications: 2005, PhD in Management, Clemson University, Clemson, South Carolina

Administrative Responsibilities: January 01, 2018 – Present, Associate Dean of Undergraduate Programs

Teaching Responsibilities: (2/2), Two undergraduate or graduate courses per semester averaging 45 students/course: 5 Industry and Governmental Certification Seminars. Major Professor: Two PhD students

Research Record: Scholarly Academic (SA): 15 Peer-reviewed Journal Articles: 10 Conference Presentations

Lam, J. & Hales, D. N. (in press, 2018). Global shipping and ports: the quest for sustained competitiveness. *Transportation Journal*.

Hales, D. N., Chang, Y., Lee, L., Dholakia, N., Despelbin, O., Adel Al-Wuguyan (2017). An Empirical Test of the Balanced Theory of Port Competitiveness. *International Journal of Logistics Management*.

Chakravorty, S. S. & Hales, D. N. (2017). Sustainability of Process Improvements: An Application of the Experiential Learning Model (ELM). *International Journal of Production Research*.

Schniederjans, D. & Hales, D. N. (2016). Cloud Computing and Its Impact on Economic and Environmental Performance: A Transaction Cost Economics Perspective. *Decision Support Systems*.

Hales, D. N. & Chakravorty, S. S. (2016). Creating High Reliability Organizations Using Mindfulness. *Journal of Business Research*.

Hales, D. N., Lam, S.L., & Chang, Y. (2016). The Balanced Theory of Port Competitiveness. *Transportation Journal*.

Yu, D., Yalcin, M. G., Ozpolat, K., & Hales, D. N. (2015). Research in Humanitarian Supply Chain Management and a New Framework. *Eurasian Journal of Business and Economics*, 8 (15), 39-60.

Chakravorty, S. S. & Hales, D. N. (2015). Improving Labor Relations Performance Using a Simplified Drum Buffer Rope (S-DBR) Technique. *Production Planning & Control*, doi: 10.1080/09537287.2015.1079744.

Chakravorty, S. S. & Hales, D. N. (2015). Sustaining Process Improvement: The Red Queen Effect. *Production Planning & Control*.

Yu, D., Yalcin, M., Ozpolat, K., & Hales, D. (2015). Research in Humanitarian Supply Chain Management and a New Framework. *Eurasian Journal of Business and Economics (EJBE)*, 8 (15).

Ozpolat, K., Ribbink, D., Hales, D., & Windle, R. (2015). Food Aid Procurement and Transportation Decision-making in Governmental Agencies The United Nations/European Union versus the United States Approach. *Transportation Journal*.

Hales, D. N. & Chakravorty, S. S. (2015). TESTING ORDER REVIEW AND RELEASE MECHANISMS TO IMPROVE FLOW TIME: A MULTI-METHOD APPROACH. *International Journal of Operational Research*.

Hales, D. N. (2014). The Look Ahead 2014. *Journal of Commerce* (1), 2.

Ozpolat, K., Yalcin, M., Yu, D., Chen, Y., & Hales, D. (2014). Using Contests to Provide Business Students Project-Based Learning in Humanitarian Logistics: PSAid Example. *Decision Sciences Journal of Innovative Education*.

Chakravorty, S. S. & Hales, D. N. (2013). Lean Systems: Soft OR In Practice. *OR Insight*, 1, 1-18, doi: 10.1057/ori.2012.15.

Professional Engagement:

Content and Exam Committee, Certification in Logistics, Transportation, & Distribution (CLTD), The APICS Org. Chair of the Board of Examiners and Developers, the American Society of Transportation and Logistics (AST&L)

Lean Six Sigma Trainer for State Agencies: The Rhode Island Governor's Lean Initiative

Mentor and Qualifier: Student projects implementing Lean Six Sigma in local organizations

Lean Six Sigma Trainer/Design Thinking Coach: South County Hospital, CVS Corporation, Vibco Vibrators

Program Chair: Northeast DSI Conference, April 12-14, Providence, RI

Co-Editor, Two Special Issues on Ports, *Transportation Journal*

Board of Directors and President Elect: Northeast DSI