

Graduate Program: Speech-Language Pathology

Graduate Student Grievance Procedure

There is a general student complaint procedure for the university that can be found online at the following web address: <https://web.uri.edu/teachonline/student-complaint-procedures/>. In the Department of Communicative Disorders, students also have the opportunity to supply feedback on the program through interactions with their advisor, or any other faculty member, as well as at scheduled meetings with the Department Chair.

- 1) If there is a complaint or grievance regarding a specific course, the student should begin with the instructor. If the problem is not resolved, the student can then contact the graduate program coordinator to help mediate the concern. If further support is needed, the Department Chair can be included to help resolve the problem.
- 2) If there is a complaint or grievance regarding the conduct of a peer, the student should contact the graduate program coordinator. If further resolution is needed, the Department Chair can be included to help resolve the concern.
- 3) If there is a complaint about a particular faculty member (graduate program coordinator included), the student should contact the department chair to help resolve the concern.
- 4) If there is still a complaint that has not been resolved by going through these steps that end with involving the department chair in scenarios #1-#3 above, the student can contact the Associate Dean assigned to this department within the College of Health Sciences.
- 5) If there is a complaint about the department chair, the student should contact the Associate Dean assigned to this department in the College of Health Sciences to help resolve the concern.
- 6) If there is a complaint about the graduate program, the student should contact the graduate program coordinator. The department chair can be brought in to help resolve the problem. If the concern is not addressed satisfactorily after these steps have been taken and the individual believes the speech-language pathology program is violating accreditation standards of the Council on Academic Accreditation (CAA), the student may submit a complaint to the CAA. Criteria and procedures for submitting complaints to the CAA can be found at the following web address: <https://caa.asha.org/programs/complaints>.