Strategy 2: ACCESS

Give our community the information it needs in all formats for student, researcher and faculty success.

**GOAL:** To increase the ability of students, faculty and staff to retrieve the information they need, when they need it.

**ACTIONS**
- Provide seamless access to electronic information resources through the expert management of electronic resource management systems, link resolvers, knowledge bases, and authentication systems and to troubleshoot end-user access problems.
- Implement automated processes that allow staff to focus on higher-level work and increase accuracy in information discovery and delivery. This includes API connections between systems that simplify ordering and invoicing procedures and automate holdings updates.
- Develop our capacity to support open access to scholarly outputs produced at the University of Rhode Island, by providing open access to faculty articles, datasets, archival and other unique materials through our repositories; provide technological support for the production and publication of open access journals; and manage resources such as the URI Open Access Fund to promote open access publication and best practices by our faculty, staff, and students.
- Acquire and maintain the most accurate library management system and ensure that all required staff are trained and kept up-to-date on the most innovative practices and procedures in the field, including: Machine Readable Cataloging (MARC) standards, Research Description and Access (RDA), Bibliographic Framework Initiative (BIBFRAME), Linked Data, Government Publications standards, and the newest XML and vendor produced formats.
- Teach students, staff, and faculty, in advance and at point of need, via Reference and Instruction, to use the tools to help patrons find information efficiently and effectively.
- Ensure, as a Federal and Rhode Island depository, that government information and resources are fully cataloged and easily accessible to our users.
- Provide access to the University archives, which includes rare book, archival, and manuscript collections in a separate, secure reading room.
- Ensure discoverability of archival and manuscript collections by writing and publishing finding aids or guides for each collection.

**GOAL:** To offer students the ability to learn in new and innovative ways.

**ACTIONS**
- Provide a cutting-edge Makerspace for students to explore the newest technologies and innovations.
- Offer new programs in the Artificial Intelligence Lab for students at all learning stages and major programs including credit bearing courses in the newest technologies related to data, artificial intelligence and other programs.