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Developed by:..... SG
Reviewed by:..... DLJ
Approved by:..... LK
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UNIVERSITY OF RHODE ISLAND

Position Description

TITLE: Network Technician II
DIVISION: Academic Affairs (Telecommunications & Networking Services)
REPORTS TO: Manager, Network Facilities & Operations
GRADE: 10
SUPERVISES: Student Employees, Technicians

BASIC FUNCTION:

Under direct supervision, help build a communication infrastructure for the next century and install structured voice, video and data cable facilities.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

Install all outside plant cable facilities related to the University's Network Infrastructure. Perform all the necessary tasks for the installation, termination, splicing, testing and acceptance of aerial and underground cable plant facilities.

Supervise network installation teams to install all components and facilities related to the University communications infrastructure.

Develop and maintain cable plant documentation.

Develop scope-of-work, cost and time estimates, designs, specifications and other documents related to planning and managing building cable plant projects.

Record and track inventories, labor allocation and other project management information.

Maintain a working knowledge of and adhere to University standards and guidelines related to structured cable plant systems and related communications and computing facilities.

Train and supervise student employees and Technician I (Network Installer).

OTHER DUTIES AND RESPONSIBILITIES:

As part of training, perform functions normally assigned to a Network Technician III, although to a lesser degree.

As required, perform duties of a Technician I (Network Installer) and a Network Technician I.

Perform other duties as required.

LICENSES, TOOLS AND EQUIPMENT:

State of Rhode Island Telecommunications System Technician's License; Certificate, such as Cisco Certified Network Associate. Must have valid driver's license.

ENVIRONMENTAL CONDITIONS:

This position will at times require work to be performed in bucket trucks, manholes, and antenna locations.

QUALIFICATIONS:

REQUIRED: Associate's degree or certificate in computing, telecommunications or electronics (e.g., RI Telecommunications System Technician's License); Minimum of two years of technical support experience in a university setting or a comparable environment; Demonstrated experience in one or more of the following areas: Local and wide area networks, Internet service facilities, Network management systems, Telecommunications systems, Cable plant facilities, and/or Video distribution systems; Demonstrated strong interpersonal and verbal communication skills; Demonstrated proficiency in written communication skills; Demonstrated supervisory experience; Willingness to travel to support locations throughout Rhode Island; and, Demonstrated ability to work with diverse groups/populations.

PREFERRED: State of Rhode Island Telecommunications System Technician's License; and, Certificate, such as Cisco Certified Network Associate.

ALL REQUIREMENTS ARE SUBJECT TO POSSIBLE MODIFICATION TO REASONABLY ACCOMMODATE INDIVIDUALS WITH DISABILITIES.