THE UNIVERSITY OF RHODE ISLAND

This message is sent on behalf of the IT Review Steering Committee.

February 23, 2016

Information Technology Assessment and Strategic Plan Update

In September 2015, the University engaged BerryDunn (BerryDunn.com), an independent management and information technology consulting firm experienced with higher education, to work with the University to develop an enterprise-wide IT Strategic Plan.

The engagement involves two phases: the first, a university-wide assessment of the current state of information technology services throughout all departments, is completed. This phase involved in-person interviews of nearly 200 university faculty, staff, researchers and students, plus online surveys of 18,119 faculty, staff, and students, and numerous detailed data analysis from all colleges, divisions and their departments. The assessment results, which include recommendations for improvement, will be released to the University in a report from BerryDunn shortly.

The next and final phase is developing a five-year strategic plan for information technology services throughout the University. This effort will use the assessment report results to inform and guide the development of an IT strategic plan. BerryDunn will facilitate the creation of this IT plan, which will be collaboratively designed by URI faculty, researchers, students and staff. The plan will include an implementation framework that includes findings from the IT assessment and incorporates, supports, and contributes to the University's mission, strategic plan and goals as a 21st century global, digital, research university.

BerryDunn is currently organizing seven six-hour work sessions focused on each section of the strategic plan. These sessions, to be conducted in March, will have ten to fifteen stakeholders from our faculty, researchers, students and staff who represent subject matter experts. The resulting plan will be released to the University in late spring.

We would like to thank the University community for their participation and support through these efforts. Your engagement through this process is key to the success of building a shared IT service organization as a strategic partner to the University.

For more information, visit web.uri.edu/itreview.

Thank you.

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