Test and talk before you treat!

Use a State-certified testing lab. Find a list of certified labs here: www.health.ri.gov/find/labs/drinkingwater.

Call and talk with a State water quality expert. We can review your water test results with you and suggest ways to treat problems.

» University of Rhode Island Water Quality Program: 401-874-5398
» Rhode Island Department of Health: 401-222-6867

If you decide to buy a treatment system, work with a water treatment professional. They can help design a system to fit your needs. Before you buy a system, get a least 3 price quotes. Learn the questions to ask. See Tip Sheet 16.

CAUTION: Be aware that sometimes more than one system is needed to treat water. Consider whether using an alternative water supply such as putting in a new well, using public water if available, or using bottled water may be a better long-run solution.

When would I need a reverse osmosis treatment system?

Unwanted substances that can be removed by reverse osmosis:

▶ Aluminum
▶ Chloride
▶ Chromium
▶ Fluoride
▶ Iron
▶ Lead
▶ Manganese
▶ Nitrate
▶ Potassium
▶ Salt (sodium)
▶ Silica
▶ Sulfate

Reverse osmosis treatment can also remove some:

▶ Detergents
▶ Taste, color and odor-producing chemicals
▶ Pesticides
▶ Other pollutants
How reverse osmosis systems work

Reverse osmosis water treatment for households is a point-of-use system. This means it treats just the water from one tap used for cooking and drinking. Whole-house treatment is not practical because these systems waste about 75% of the water run through the system. It takes about 4 gallons of raw water to produce 1 gallon of treated water.

A reverse osmosis unit filters water through a special membrane. It then collects filtered water in a storage tank which is attached to a separate faucet. The pollutants which are washed out enter the waste stream, along with “reject water” (untreated water).

Filtration is often required before water passes through the reverse osmosis membrane:
- A pre-filter (microfilter) to remove sand, silt, and sediment
- An activated carbon filter to remove chlorine and other chemicals

Issues to think about before buying a reverse osmosis treatment system

CAUTION: Several kinds of reverse osmosis membranes are sold. Be sure you know what you are treating before buying a treatment unit. Check the unit to make sure it removes the substance(s) of concern.

Ask before buying a system:
- Costs to install and maintain, including costs for pre-treatment filters?
- How much treated water will the unit produce per day? How much water does the unit reject?
- Maintenance? How often? Can homeowner replace membrane and filters or does a factory-certified person need to do it?
- Any special requirements to install that may add costs, such as changes to household plumbing?

If I have a reverse osmosis system, how do I maintain it?

All water treatment systems must be maintained according to the instructions that come with the unit.

- Keep all paperwork and instructions that come with the unit.
- Keep records and receipts of equipment maintenance and repairs.
- Be aware of membrane and filter costs. When the reverse osmosis membrane becomes clogged or torn, it must be replaced. When pre-treatment is required, filters must be purchased and replaced as required by the instructions.

What else do I need to know about a reverse osmosis system?

- Make sure it’s installed and operated according to instructions.
- Make sure it works. After installing the system, have your water tested at a State-certified lab.

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Rhode Island Department of Health (401) 222-6867

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