

# COVID-19: Carpooling Health & Safety

During the COVID-19 pandemic, only **Two-person carpools are allowed**. We updated our matching algorithm so all carpools have a maximum of two people. This allows for more physical distance in the car and creates the fewest person-to-person interactions of any shared transportation option.

The following are Health & Safety guidelines, developed based on public health recommendations, current research, and input from customers. These guidelines may continue evolve to reflect the most up-to-date COVID-19 research and customer feedback.

- Carpoolers must have been [symptom-free](#) for the **previous 14 days**
- Carpoolers must not have been exposed to anyone with known or suspected COVID-19 within the **previous 14 days**

**Masks required.** Carpoolers should wear a face mask that covers their nose and mouth during all trips. Carpoolers are directed to the [CDC](#) for information on how to correctly wear a mask.

**Drivers must disinfect common surfaces between carpools.** Drivers are responsible for making sure the Rider's seat, armrests, and door handles are disinfected after each carpool.

**Follow good hygiene practices** TAP encourages all carpoolers to wash their hands before and after each carpool, in addition to following other [good hygiene practices outlined by the CDC](#).

**Increased airflow encouraged.** TAP encourages carpoolers to increase the airflow into the car during trips by opening the front passenger window and the diagonal rear window. TAP discourages carpoolers from using air conditioning during trips.