### Date: [Date]

### UNSAFE WATER ALERT

[Water System Name] water is possibly contaminated with [Contaminant Name]

Do not drink your water. Failure to follow this advisory could result in illness.

An unknown substance has been added to the drinking water supplied by the [Water System Name] due to a recent [intrusion; break-in] at [one of the wells; our treatment plant; storage tank; specific facility]. The Rhode Island Department of Health Office of Drinking Water Quality, and [Water System Name] water system are advising residents of [City, Town, System] to **NOT USE THE TAP WATER FOR DRINKING AND COOKING UNTIL FURTHER NOTICE**.

## What should you do?

* **Do not drink your tap water. Use only bottled water.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, washing dishes, making ice and food preparation **until further notice**.
* **Do not try and treat the water yourself.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.
* Optional: Potable water is available at the following locations: [List locations]

Please bring a clean water container (5 gallons maximum capacity).

What happened? [List what happened]

What is being done? [List what is being done]

**We will inform you when tests show no bacteria and you no longer need to boil your water.   
We anticipate resolving the problem within [Estimated Time Frame].**

For more information, please contact:

[Contact Name of Responsible Person]

By telephone at[Phone Number]

Or, at this address:[Address]

***Please share this information*** *with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: [Water System Name] PWS# RI-[Number] Date posted: [Date]