### FOR IMMEDIATE RELEASE Date: [Date]

Contact: [Contact Name]

Contact Phone Number(s): [Contact Phone Number]

#### Drinking Water Warning

**The consumers served by the [Water System Name] public water system are under a Boil Water Advisory.**

Consumers of the [Water System Name] Public Water System are advised to boil water before drinking it. The RI Department of Health suggests all water be boiled for one minute, and allowed to cool before using. Boiling kills bacteria and other organisms in the water. Bottled water can also be used. Boiled or bottled water should be used for drinking, making ice, brushing teeth, food preparation, and bathing of infants until further notice.

## The Problem: [Define the problem and include significant dates and times.]

The Solution: [Define what actions are being taken to resolve the issue.]

If E. coli is present include the following: The presence of E. coli bacteria indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They pose a special health risk for infants, young children, and people with severely compromised immune systems.

If residents experience any of these symptoms, even if tap water has been avoided, they may want to seek medical advice. Those at increased risk should seek advice about drinking water from their health care providers.

For more information, please contact:

[Contact Name of Responsible Person]

By telephone at[Phone Number]

Or, at this address:[Address]

Information is also available during business hours from the Rhode Island Department of Health, Office of Drinking Water Quality at (401) 222-6867, after hours at (401) 272-5952. For general information on water supply bacterial contamination problems go to [www.health.ri.gov/news/drinkingwaterquality/index.php](http://www.health.ri.gov/news/drinkingwaterquality/index.php). Guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1 (800) 426-4791.

[Define the area affected] residents are asked to contact neighbors who may not be aware of this water problem.