## **Creating A User-Friendly Website**

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We exist to train, educate, and support entrepreneurs of both new (pre-venture) and established small businesses. Positioned within the nationwide network of SBDCs, we offer resources, key connections at the state and national level, workshops, and online and in-person support that equips us to help Ocean State entrepreneurs reach the next level of growth.







## Top Website Frustrations

Source: SOASTA

Annoyance (75%)

Frustration (69%)

Distrust (19%)

Anger (13%)

Disrespect (12%)

## Non-User Friendly Website

'xmouth View Hotel, St Albans Road, E

A Traditional Family Run Hotel Offering Affordable Accomodation

With Excellent Quality Home Cooked Food



Tariff 2016 & Special Offers

Christmas Break Details

Daily Menu

Torquay

**Local Attractions** 

Sporting Attractions

Map Page

Live Travel Updates



## Non-User Friendly Website



## Non-User Friendly Website



# Ask: Why Are They Here?





Find Phone Number

Find Menu

See What Products You Sell

**Get More Information** 

**Answer Questions** 

Qet A Quote

## What Do You Want Them To Do?



## User Friendly Website



COVID-19 FAQ

START MY BUSINESS

**GROW MY BUSINESS** 

RELOCATE MY BUSINESS 401-278-9100

**ADVANTAGES** 

**BUSINESS SUPPORT** 

INCENTIVES

INDUSTRIES

FINANCING

At Rhode Island

SITE SELECTION

CONTACT US

Q

SMALL BUSINESS LOANS SBA LOANS, PPP, AND MORE

 $\rightarrow$ 

COVID-19 BUSINESS RESOURCES & SUPPORT PPE / SUPPLIES, FACE COVERINGS AND MORE

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REOPENING RI BUSINESS GUIDELINES AND TAKE IT OUTSIDE PROGRAM

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CONNECT TODAY
WITH A COMMERCE
BUSINESS ADVISOR

<del>)</del>

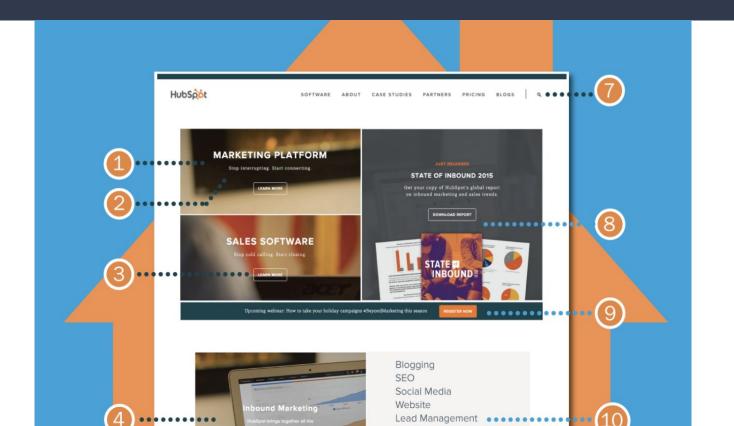


WE'REHERE FOR YOU

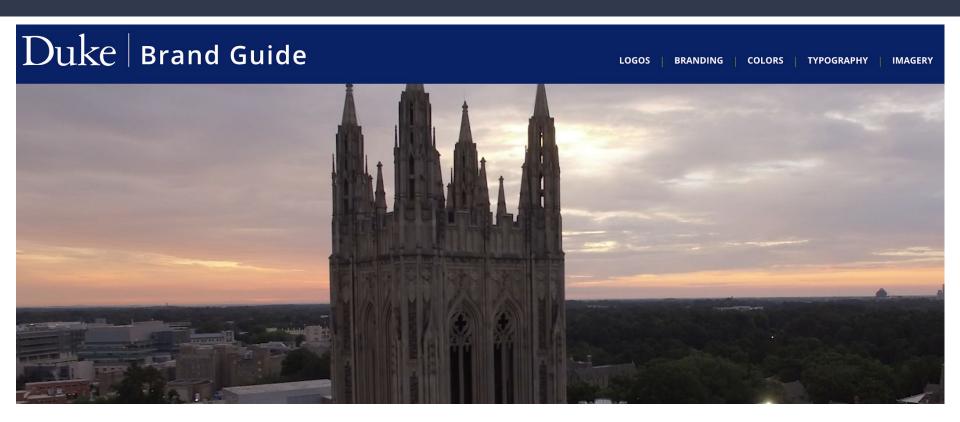
## **Website Building Checklist**

Before You Build:		P. 3-15	
Find your purpose	Test it out		
<ul> <li>Decide how to build</li> </ul>	Choose a price plan		
Pick your platform	Pick a website address		
Build Your Site:		P. 16-35	
Choose a template	☐ Don't forget images		
Choose your color scheme	<ul> <li>Set up a professional email ad</li> </ul>	dress	
Design a logo	Want to sell online? Add a sto	Want to sell online? Add a store to your site	
Edit your page layout	<ul> <li>Make it mobile friendly</li> </ul>		
Add pages	Link to social media		
Write your content	Preview your website		
Say hello to SEO	Publish your website		
After Publishing:		P. 36-40	
Set up Google Analytics	Add Hotjar to check your site	s UX	
Run a site speed check	Keep going!		
Analyze Google Analytics results			

## 1: Sketch Your Dream Website



## 2. Create Your Brand Guidelines (brand.duke.edu)



#### Composition, Proportions and Spacing





x must be  $\geq 3/8$ " when reproducing wordmark in print

#### Co-Branding: Placement & Consistency

When the Duke wordmark is used with other Duke entity logos and marks in the same design (such as on an event flyer), please follow these guidelines:

- The Duke wordmark should always appear on the same plane as the other mark(s)
- The Duke wordmark may not be locked up with any other mark(s)
- The Duke wordmark must follow official size, color, and placement standards
- The Duke wordmark should never be larger than the other mark(s)





\* For more history about Duke Blue, check out the Duke Magazine feature article, "True Blue."

#### Sample Pairings and Styles

EB Garamond + Open Sans

Playfair + Roboto

Merriweather + Open Sans

Open Sans + Georgia

EB Garamond + Open Sans

# The spectacle before us was indeed sublime.

Apparently, we had reached a great height in the atmosphere, for the sky was a dead black, and th had ceased to twinkle. By the same illusion which lifts the horizon of the sea to the level of the spe a hillside, the sable cloud beneath was dished out, and the car seemed to float in the middle of an dark sphere, whose upper half was strewn with silver. Looking down into the dark gulf below, I courddy light streaming through a rift in the clouds.

#### **Portraits**

Portraits should be forward-facing with the following attributes:

Intimate & authentic

Clean and simple composition

Soft background

Looking toward camera

Relevant props & environments







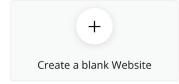


## Website

Templates

Your Designs

















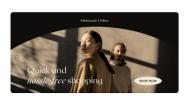




























## 3. Map It Out, Set The Foundation

Homepage

Headline

Subheadline

Call To Action

**Imagery** 

Logo

Color

Menu



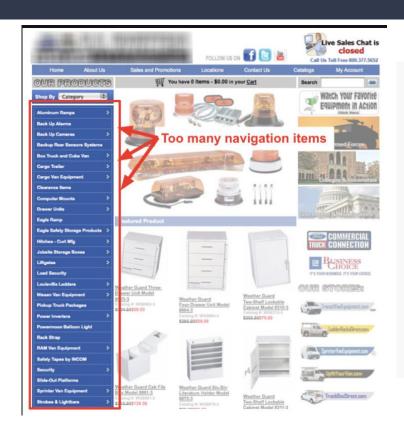
# 4. Appeal To Your Target Audience







# 5. Simple Navigation, Mobile Friendly





# 6. Content & Images & Videos

What Images Would Your Customers Like To See?

Can You Answer Questions With Articles?

Are There How-To or Product Tutorials That Make Sense For Videos?

## 7. Call To Actions

Schedule A Consultation

Get On The Mailing List

Make A Dinner Reservation

Book An Appointment

Visit Our Store

## 8. Check SEO



rank google

neilpatel.com > blog > improve-google-rankings-witho...

## The Step-by-Step Guide to Improving Google Rankings ...

Step #1: Get to know the **Google ranking** algorithm; Step #2: Assess your current Step #3: Track and measure the right metrics; Step #4: Ensure ...

support.google.com > business > answer

## Improve your local ranking on Google - Google My Busine

Improve your local **ranking** on **Google**. Manage your business. When someone se business or place near their location, they'll find local results ...

backlinko.com > Blog

Hausta Dank Highan On Oagala In 2001 Daglelinka

## 9. Safe & Secure

Terms of Use

**Privacy Policy** 

**Cookie Policy** 

SSL

SSL (Secure Sockets Layer) and its successor, TLS (Transport Layer Security), are protocols for establishing authenticated and encrypted links between networked computers. Although the SSL protocol was deprecated with the release of TLS 1.0 in 1999, it is still common to refer to these related technologies as "SSL" or "SSL/TLS." The most current version is TLS 1.3, defined in RFC 8446 (August 2018).

Who Can Help? Lawyers, IT Companies, Web Hosting Company (ex. Go Daddy)

## 10. Check Analytics & Keep Active & Promote

**Google Analytics** 

Track Keywords

**Promote Your Website** 

Integrate Social Media

Get Links On Other Websites

Build More Pages Based On Search

Keep Homepage Current

# Questions?

Type your question to the chat box

Contact Us:

401-874-7232

https://bit.ly/regRISBDC

susandavis@uri.edu

