2021 Holiday Gift Guides For Small Businesses

Moderator: Alaina Capasso RI Small Business Development Center

Presented by: Julie Loffredi and Amanda Basse



We exist to train, educate, and support entrepreneurs of both new (pre-venture) and established small businesses. Positioned within the nationwide network of SBDCs, we offer resources, key connections at the state and national level, workshops, and online and in-person support that equips us to help Ocean State entrepreneurs reach the next level of growth.

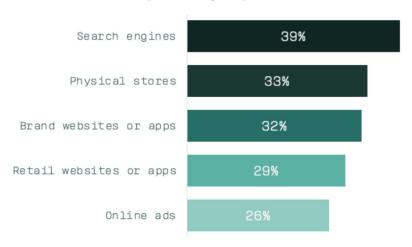






Holiday Shopping Season 2021

Where did you discover the last product you purchased?



Source: Criteo Consumer Sentiment Index Survey, April-June 2021, Global, n= 9,137, Base: Category shoppers (at least one online purchase of apparel, consumer electronics, home appliances, home furnishings, or sporting goods in the last 30 days).



select





Our top picks of timely offers from our partners

3 reasons to start holiday shopping today even though it's not even October

The holidays will look a bit different this year and it's best to get started shopping sooner than later.

Updated Fri, Oct 8 2021





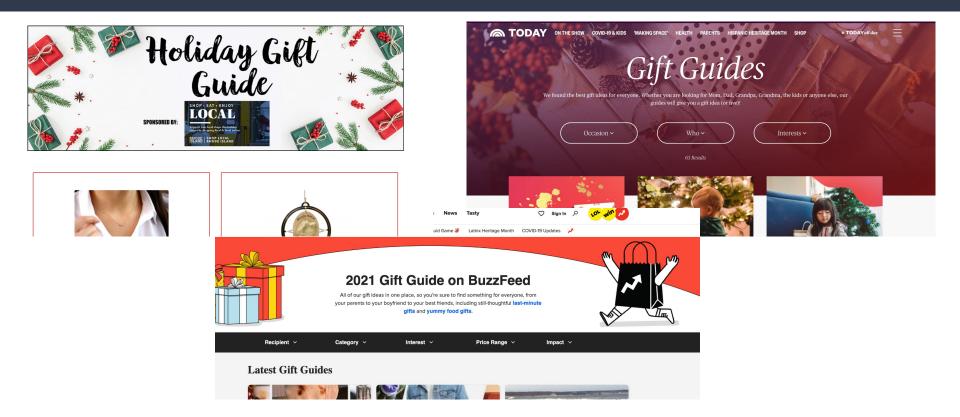




Here's how much money you should invest each month to become a millionaire if

- Starting Early
- Online Preferred
- Supply Chain Concerns
- Shipping Concerns
- Shoppers May Miss Out
- Local In-Store Boost?

What Are Online Holiday Gift Guides?



Create Your Own Gift Guide

- Create A List Of Top Products
- Pricing, Description, Link to Buy
- Make It Visual
- Share On Social, Add to Website
- Share via Email
- Consider Ads, Retargeting

Gift Guide Success Story



Brands lucky enough to be selected to be on the list benefitted from a phenomenon known as "The Oprah Effect." In one extreme example, a product called the LightWedge (a book light) saw its sales soar from \$3,700 a day to \$90,000 when Oprah added it to her favorite list in 2007.

Where Do I Begin?

Holiday Gift Guide -- Personalized Cheese Carvings Starting at \$49.99 for the Cheese Lover in Your Life Inbox ×









Faith

Mon, Oct 4, 4:05 PM (10 days ago)







Hi Julie!

to me -

Wishing you cheesy greetings ahead of this holiday gift guide planning season! Are you working on any of these guides?

- · Gifts for foodies
- Personalized gifts
- Unique gifts
- Gifts for pets

How Do I Find Gift Guide Reporters?

- Look at author's name on articles or online
- Email the reporter your gift idea
- Also, can reach out on Linkedin or social media (although not as preferred)

Free Tools To Help (helpareporter.com)



Journalists

Sources

Success Stories

Subscriptions

SIGN UP

Q



Register

Join the 800,000 + HARO users already using our service to connect with journalists. Registering is simple and only takes a minute out of your busy schedule!



Monitor Source Requests

Check your inbox three times a day (5:35 a.m., 12:35 p.m. and 5:35 p.m. ET), Monday through Friday. Look out for source requests relevant to you or your client's industry, expertise or personal experience.



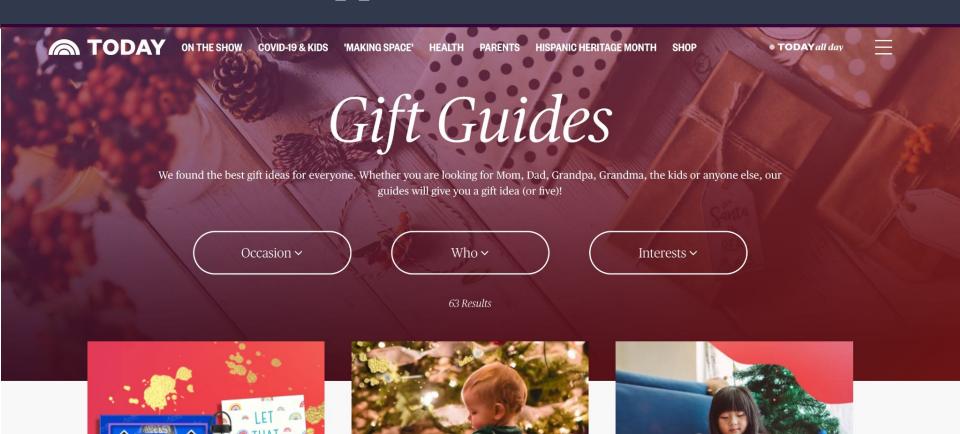
Send the Perfect Pitch

Pitch the masked email address listed in the source request. Include answers to the journalist's questions, any specified requirements and a big with you or your client's contact.

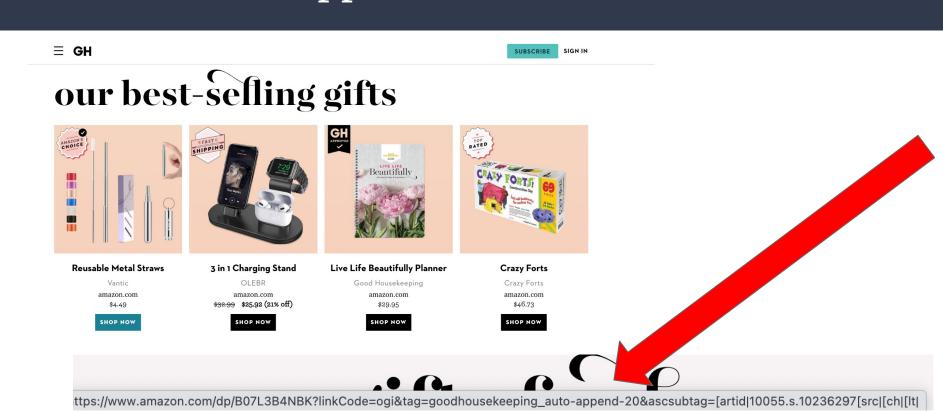
Paid Tools To Help

- 1. HubSpot's Public Relations Kit
- 2. Prowly
- 3. Muck Rack
- 4. Meltwater
- 5. Prezly
- 6. Mention
- 7. Coverage Book
- 8. Cision
- 9. Brand24
- 10. Anewstip
- 11. Agility PR Solutions
- 12. Brandwatch
- 13. Critical Mention
- 14. JournoRequests

Affiliates & Shoppable Gift Guides & Paid Ads



Affiliates & Shoppable Gift Guides





For Publishers

For Merchants

Resources

Blog

Log in

Sign Up

Open a new revenue stream from your content

Skimlinks affiliates product links from your commerce content. Automatically.

Start for Free

Learn More



Evaluate Success Did you see an increase in purchases? Social engagement? Website traffic? Foot traffic? New customers or return?

Marketing For Gift Guides

Measure

Tracking

Google Analytics https://analytics.withgoogle.com/

Facebook Pixel

https://www.facebook.com/business/help/952192354843755?id=1205376682832142

UTM Codes

 $\frac{https://www.spinutech.com/digital-marketing/analytics/conversion/what-are-utm-codes-utm-tracking-explained/\#:\sim:text=Urchin%20Tracking%20Module%20(UTM)%20codes,medium%2C%20and%20a%20campaign%20name.}$

Watch Your Data

InfoTrust Blog - Granular MCF Grouping		Spend		Conversions	& CPA 🕶		% change in Conversions
		(for selected time range)	Last Interaction		First Interaction		(from Last Interaction)
			Conversions ③ ↓	CPA 🕐	Conversions ⑦	CPA 🕐	First Interaction
1.	Direct	\$0.00 (0.00%)	10,274.00 (49.06%)	\$0.00 (0.00%)	6,468.00 (30.89%)	\$0.00 (0.00%)	-37.04%
2.	Organic Search - Google	\$0.00 (0.00%)	5,251.00 (25.08%)	\$0.00 (0.00%)	6,937.00 (33.13%)	\$0.00 (0.00%)	32.11%
3.	Referral	\$0.00 (0.00%)	3,171.00 (15.14%)	\$0.00 (0.00%)	5,040.00 (24.07%)	\$0.00 (0.00%)	58.94%
4.	Paid Search - Brand Keywords	\$1,094.16 (41.15%)	902.00 (4.31%)	\$1.21(955.34%)	904.00 (4.32%)	\$1.21 (953.23%)	0.22%
5.	Paid Search - Non Brand Keywords	\$1,549.17 (58.26%)	500.00 (2.39%)	\$3.10 (2,440.13%)	637.00 (3.04%)	\$2.43(1,915.33%)	27.40%
6.	(Other)	\$0.00 (0.00%)	451.00 (2.15%)	\$0.00 (0.00%)	487.00 (2.33%)	\$0.00 (0.00%)	7.98%
7.	Affiliates	\$0.00 (0.00%)	139.00 (0.66%)	\$0.00 (0.00%)	185.00 (0.88%)	\$0.00 (0.00%)	33.09%
8.	Organic Search - Non Google	\$0.00 (0.00%)	118.00 (0.56%)	\$0.00 (0.00%)	138.00 (0.66%)	\$0.00 (0.00%)	16.95%
9.	Social - YouTube	\$0.00 (0.00%)	103.00 (0.49%)	\$0.00 (0.00%)	116.00 (0.55%)	\$0.00 (0.00%)	12.62%
10.	Display	\$0.00 (0.00%)	31.00 (0.15%)	\$0.00 (0.00%)	28.00 (0.13%)	\$0.00 (0.00%)	-9.68%
11.	Paid Search - Google Shopping	\$15.51 (0.58%)	0.00 (0.00%)	\$0.00 (0.00%)	0.00 (0.00%)	\$0.00 (0.00%)	0.00%

Set a Goal

What Are Your Business Goals

Before beginning to plan your campaigns, first decide on what is the goal to your campaign. While every business has growth on the mind, be mindful that there are other benchmarks to consider.

- Are you looking to profitable (even if that means lower sales)?
- Is it to grow your customer base (lead gen, audiences and segmentation)?
- Is it to prepare for Q1 (and gather data)?

Sales vs Profit

Depending on your goal, the metrics most important to you will determine how you measure the success of your campaigns.

Break Even Point

Average Order Value (AOV)

Cost of Delivery

Discount:

% off

\$ off

Free gift

Free Shipping

Return on Ad Spend

Audiences

Google

Page Visitors Converted

Pages Visited Did Not Convert

Time on Site Location

Days Since Last Visit Interests

New Users Device

Returning Users Cross Device

Specific Pages Custom

Viewed Content Demographics

Social Media

Page Interaction Shared Content

Page Like Employment

Commented Education

Engaged with Post Income

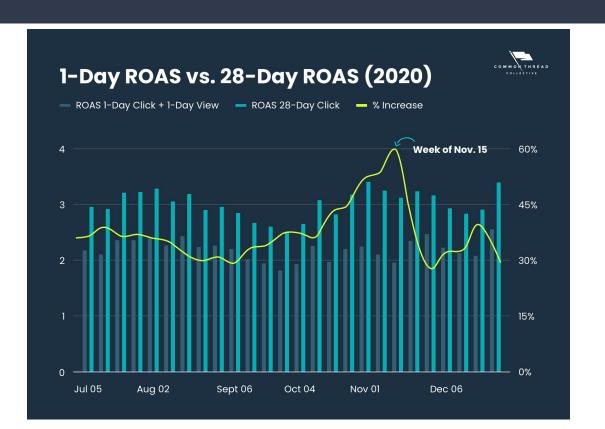
Visited Page Language

Click More Location

Website Visitors Similar Pages

Interests Custom

Attribution Window



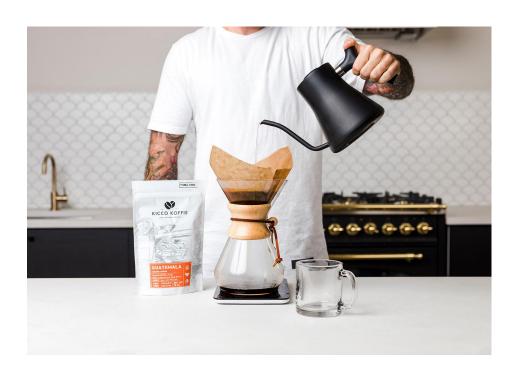
Attributions assigns credit for different clicks, views and ads to measure marketing effectiveness.

1 day click 7 day click

First click
Last Click
Linear- equal
Time Decay- closer to conversion
Position Based- 40% to first and last
Data Driven- data

Show, Don't Tell

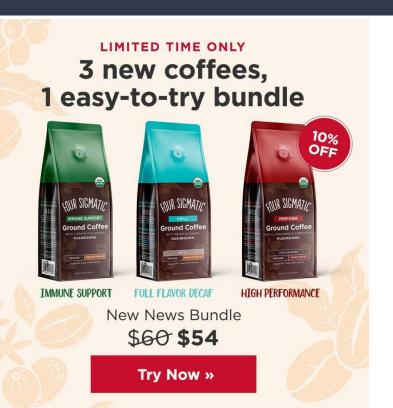
You Aren't Selling (just) Your Product



- Make it easy for your customers to see
 how your product is used in real life.
- Show real people
- Lifestyle photos

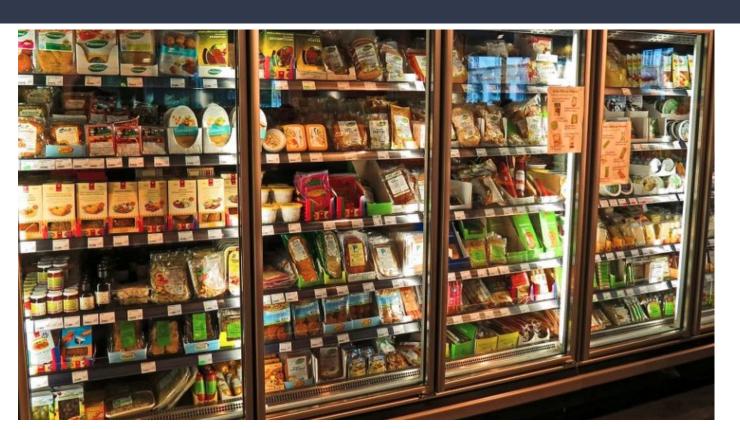
Source: Soona

Make it Clear

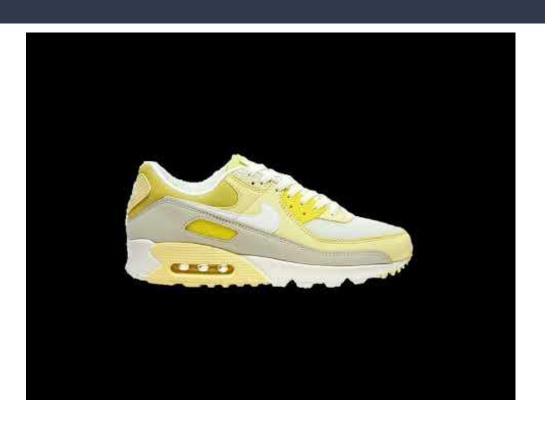


- What is Your Offer?
- Make it Large
- Make it Clear
- Showcase Your Product
- Optimized for Mobile

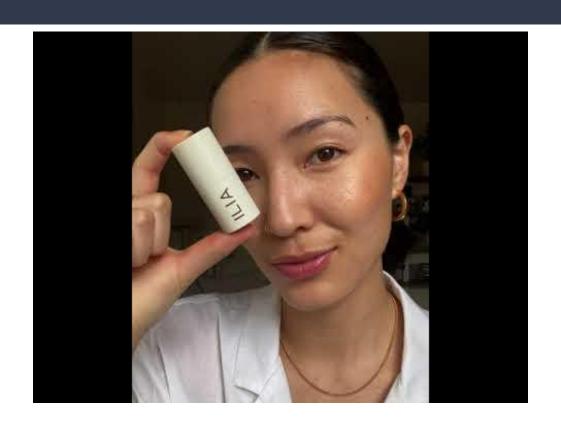
Avoid Busy Backgrounds



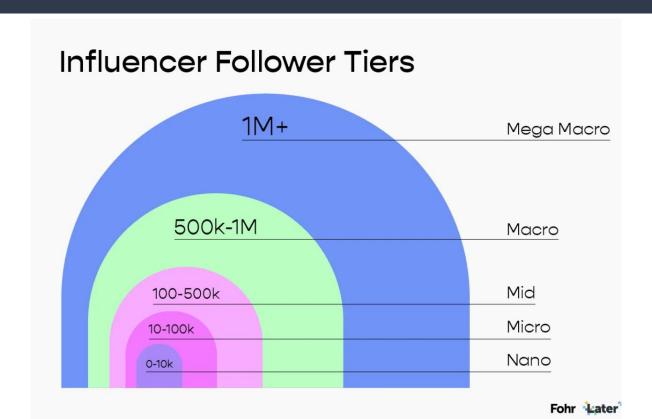
Use Video



User Generated Content (UGC)



(Micro) Influencers



Source: Later

Pricing Out Infleuncers

Starting Point

One cent per follower rule as a starting point. Ask the following questions, and then decide on a starting bid.

- 1. The influencer reach and engagement. Engagement is more important than reach. The higher the engagement rate, the more they will cost.
- 2. Your investment: photography, set, scripts, editing etc
- 3. How long will the campaign run? How often are they expected to post about your business?
- 4. Usage rights: Are you able to repurpose their content for your site, ads, blog, podcast etc?

What to Say (Copy)?

What to Say?

Why (is) your product:

Better than competitor

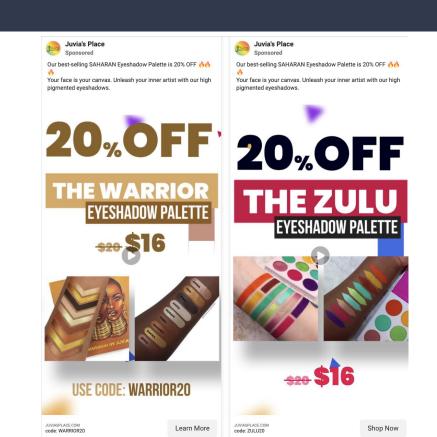
Solves a problem/ need

People love your product because

Benefits

Results

Short vs Long



Get Integrated

Emails

Social Media

Blogs

Videos

Physical Locations

Website

Mailers

Paid Ads

Conclusion

5 Step Success

- 1. Plan
- 2. Track
- 3. Measure
- 4. Optimize
- 5. Remarket

Resources

Google Analytics Glossary

<u>Examples of Lifestyle Photos</u>

<u>Holiday Campaign Planning Calendar</u>

Week by Week Black Friday Calendar

UTM Guide

Find a Micro Influencer

Influencer Marketing Guide